



Monthly Journal of
KARNATAKA POSTS AND TELECOMMUNICATIONS
PENSIONERS' ASSOCIATION (R)

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(FORMERLY RMS PENSIONERS' ASSOCIATION)

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Own Building: PENSIONERS' BHAVAN, 61/1, 1st Main, 11th Cross,
Telecom Layout, Jakkur Cross, Bangalore-560 064.

Working Office: # 165, 4th Main, 3rd Block, 3rd Stage, Basaveshwaranagar, Bangalore-560 079 Phone: 23231234

e-mail: pensionersbhavan@gmail.com

Website : www.ktpa.org

N. Bhaskaran
President, Ph.: 26716198

K.B. Krishna Rao
Secretary, Ph.: 23231234

K.R. Anantha Ramu
Treasurer, Ph.: 23642466

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Profile of Members of 7th Central Pay Commission

Hon'ble Justice Mr. A.K. Mathur- Former Judge, Chairman:

Justice Mr. Ashok Kumar Mathur, M.A., L.L.B., was born on August 7, 1943. He was enrolled as an Advocate of the Rajasthan High Court on October 20, 1967. He was appointed as Assistant Government Advocate and Deputy Government Advocate on August 2, 1969 and Government Advocate of Jodhpur from January 31, 1977 to July 12, 1978 and appointed as Additional Advocate General in 1981. He was appointed as Additional Judge on July 13, 1985 and Permanent Judge of the Rajasthan High Court on July 23, 1985. He was transferred to the Madhya Pradesh High Court in Jan. 1984. He was appointed as Chief Justice of High Court, Madhyapradesh on February 3, 1996 and transferred to the Calcutta High Court on December 22, 1999. He was elevated as Judge, Supreme Court of India on June 7, 2004. He retired on August 7, 2008 (F.N). He was Chairman of the Armed Forces Tribunal and is conversant with the issues related to the Defence Forces.

Mr. Vivek Rae- Member (Full Time) Secretary, Ministry of Petroleum & Natural Gas, Govt. of India: Mr. Vivek Rae took over as Secretary, Ministry of Petroleum & Natural Gas in the month of February, 2013. He entered the Indian Administrative Service in 1978 after a brief stint as a Management Trainee with Hindustan Lever Limited (subsidiary of Unilever Limited). As a civil servant, Mr. Rae has acquired wide ranging experience cutting across Social and Economic sectors including Health, Education, Planning and Finance. Mr. Rae served as Deputy Commissioner in the State of Arunachal Pradesh from 1985 to 1988. He served briefly at the Prime Minister's Office during 1989-90 and thereafter worked as Assistant Resident Representative with the United National Development Programme, New Delhi from 1991-1995. Mr Rae worked as Finance Secretary and Planning Secretary in the State of Goa during 1996-1999, Planning Secretary in the National Capital Territory of Delhi during 1999-2001 and Joint Secretary (Plan-Finance) in the Ministry of Finance, Government of India during 2002-2006.

Mr. Rathin Roy - Member (Part Time) Director, NIPFP; (IGNOU): Mr. Rathin Roy took charge as Director NIPFP in May 2013. Prior to joining NIPFP, he has been the Director of Asia Pacific Regional Centre, UNDP, Bangkok, and the Director, International Policy Centre for Inclusive Growth (IPC-IG), UNDP, Brazil. He has also served as the Public Resource Management Advisor and the Acting Cluster Leader, Inclusive Development, in the Poverty Practice, Bureau for Development Policy (BDP), UNDP. On invitation from the Government of India, he also served as the Economic Advisor to the Thirteenth Finance Commission, a Constitutional Body of the Government of India. He has worked in over 80 countries during and prior to his tenure with UNDP and is a well known figure in the world of applied macroeconomic and fiscal policy. He holds a PhD in Economics and an MPhil from the University of

Cambridge, UK. Post-PhD, he was tenured in the Economics and an MPhil from the University of Cambridge, UK. Post-PhD, he was tenured in the Economics Faculty at the School of Oriental and African Studies (SOAS), University of London, and an Economist with the Institute for Development Policy and Management, University of Manchester

Smt. Meena Agarwal - Secretary, OSD, Department of Expenditure in Finance Ministry: Smt. Meena Agarwal is a 1980 batch IRS officer and wife of Shri OP Agarwal, a 1979 batch ex-IAS, who is now in a senior position at World Bank. Smt. Meena Agarwal is presently Officer on Special Duty, Procurement Policy Division, Department of Expenditure, Ministry of Finance.

Courtesy: Railway Pensioners National & Digest

GOVERNMENT OF INDIA 7TH CPC, NEW DELHI-110001

Meena Agarwal, Secretary

D.O No. 7CPC/15/ Questionnaire

9th April, 2014

Dear,

As you may be aware the Seventh Central Pay Commissions has been constituted by the Government on 28 February 2014 with a view to go into various issues of emoluments' structure, retirement benefits and other service conditions of Central Government employees and to make recommendations on the changes required. The terms of reference of the Seventh Central Pay Commission are available on the <http://7cpc.india.gov.in>.

2. A Questionnaire seeking the considered views of all stakeholders is enclosed. The response of your Ministry to this Questionnaire is sought. I shall be grateful if the replies are furnished to the Commission on or before 10th May, 2014, so as to enable the Commission to take them into account as part of its examination of the issues that it is mandated to address. The reply may be sent to Post Box No. 4599, Hauz Khas P.O, New Delhi 110 016, and in the case of email to secy-7cpc@nic.in.

Encl:- As above.

With Regards,
Yours sincerely,
(Meena Agarwal)

To all Secretaries to Govt of India

7th CPC Questionnaire

1. Salaries

1.1 The considerations on which the minimum salary in case of the lowest Group 'C' functionary and the maximum salary in case of a Secretary level officer may be determined and what should be the reasonable ratio between the two.

1.2 What should be the considerations for determining salary for various levels of functions falling between the highest level and the lowest level functionaries?

2. Comparisons

2.1 Should there be any comparison/parity between pay scales and perquisites between Government and the private sector? If so, why? If not, why not?

2.2 Should there at all be any comparison/parity between pay scales and perquisites between Government and the public sector? If so, why? If not, why not?

2.3 The concept of variable pay has been introduced in Central Public Sector Enterprises by the Second Pay Revision Committee. In the case of the Government is there merit in introducing a

variable component of pay? Can such variable pay be linked to performance?

3. Attracting Talent

3.1 Does the present compensation package attract suitable talent in the All India Services & Group A Services? What are your observations and suggestions in this regard?

3.2 To what extent should government compensation be structured to attract special talent?

4. Pay Scales

4.1 The 6th Central Pay Commission introduced the system of Pay Bands and Grade Pay as against the system of specific pay scales attached to various posts. What has been the impact of running pay bands post implementation of 6th CPC recommendations?

4.2 Is there any need to bring about any change?

4.3 Did the pay bands recommended by the Sixth CPC help in arresting exodus and attract talent towards the Government?

4.4 Successive Pay Commissions have reduced the number of pay scales by merging one or two pay scales together. Is there a case for the number of pay scales/ pay band to be rationalized and if so in what manner?

4.5 Is the "grade pay" concept working? If not, what are your alternative suggestions?

5. Increment

5.1 Whether the present system of annual increment on 1st July of every year uniformly in case of all employees has served its purpose or not? Whether any changes are required?

5.2 What should be the reasonable quantum of annual increment?

5.3 Whether there should be a provision of variable increments at a rate higher than the normal annual increment in case of high achievers? If so, what should be transparent and objective parameters to assess high achievement, which could be uniformly applied across Central Government?

5.4 Under the MACP scheme three financial up-gradations are allowed on completion of 10, 20, 30 years of regular service, counted from the direct entry grade. What are the strengths and weaknesses of the scheme? Is there a perception

that a scheme of this nature, in some Departments, actually incentivizes people who do not wish to take the more arduous route of qualifying departmental examinations/ or those obtaining professional degrees?

6. Performance

What kind of incentives would you suggest to recognize and reward good performance?

7. Impact on other organizations

Salary structures in the Central and State Governments are broadly similar. The recommendations of the Pay Commission are likely to lead to similar demands from employees of State Governments, municipal bodies, panchayati raj institutions & autonomous institutions. To what extent should their paying capacity be considered in devising a reasonable remuneration package for Central Govt. employees?

8. Defence Forces

8.1 What should be the considerations for fixing salary in case of Defence personnel and in what manner does the parity with civil services need to be evolved, keeping in view their respective job profiles?

8.2 In what manner should the concessions and facilities, both in cash and kind, be taken into account for determining salary structure in case of Defence Forces personnel.

8.3 As per the November 2008 orders of the Ministry of Defence, there are a total of 45 types of allowances for Personnel Below Officer Rank and 39 types of allowances for Officers. Does a case exist for rationalization/ streamlining of the current variety of allowances?

8.4 What are the options available for addressing the increasing expenditure on defence pensions?

8.5 As a measure of special recognition, is there a case to review the present benefits provided to war widows?

8.6 As a measure of special recognition, is there a case to review the present benefits provided to disabled soldiers, commensurate to the nature of their disability?

9. Allowances

9.1 Whether the existing allowances need to be retained or rationalized in such a manner as to ensure that salary structure takes care not only of

the job profile but the situational factors as well, so that the number of allowances could be at a realistic level?

9.2 What should be the principles to determine payment of House Rent Allowance?

10. Pension

10.1 The retirement benefits of all Central Government employees appointed on or after 1.1.2004 are covered by the New Pension Scheme (NPS). What has been the experience of the NPS in the last decade?

10.2 As far as pre-1.1.2004 appointees are concerned, what should be the principles that govern the structure of pension and other retirement benefits?

11. Strengthening the public governance system

11.1 The 6th CPC recommended upgrading the skills of the Group D employees and placing them in Group C over a period of time. What has been the experience in this regard?

11.2 In what way can Central Government organizations functioning be improved to make them more efficient, accountable and responsible? Please give specific suggestions with respect to:

- a) Rationalisation of staff strength and more productive deployment of available staff;
- b) Rationalisation of processes and reduction of paper work; and
- c) Economy in expenditure.

12. Training/ building competence

12.1 How would you interpret the concept of "competency based framework"?

12.2 One of the terms of reference suggests that the Commission recommend appropriate training and capacity building through a competency based framework.

a) Is the present level of training at various stages of a person's career considered adequate? Are there gaps that need to be filled, and if so, where?

b) Should it be made compulsory that each civil service officer should in his career span acquire a professional qualification? If so, can the nature of the study, time intervals and the Institution(s) whose qualification are acceptable, all be stipulated?

c) What other indicators can best measure training and capacity building for personnel in your organization? Please suggest ways through which capacity building can be further strengthened?

13. Out sourcing

13.1 What has been the experience of out sourcing at various levels of Government and is there a case for streamlining it?

13.2 Is there a clear identification of jobs that can be out sourced?

14. Regulatory Bodies

14.1 Kindly list out the Regulators set up under Acts of Parliament, related to your Ministry/ Department. The total number of personnel on rolls (Chairperson and members + support personnel) may be indicated.

14.2 Regulators that may not qualify in terms of being set up under Acts of Parliament but perform regulatory functions may also be listed. The scale of pay for Chairperson /Members and other personnel of such bodies may be indicated.

14.3 Across the Government there are a host of Regulatory bodies set up for various purposes. What are your suggestions regarding emoluments structure for Regulatory bodies?

15. Payment of Bonus

One of the terms of reference of the 7th Pay Commission is to examine the existing schemes of payment of bonus. What are your suggestions and observations in this regard?

A meeting of the Management Committee of Co-ord. Committee of C.G Pensioners' Assns., KTK, has been arranged on 4.5.2014 to finalise the items to be included in the Common Memorandum on Behalf of Pensioners to be prepared by Bharat Central Pensioners' Confederation, New Delhi. Suggestions from members are welcome.

Subjects for discussion on CGHS matters

(Copy of letter No. CCCGPA/CGHS/AD/4 dated 6th April 2104 from General Secretary, CCCGPA, Karnataka to Dr. U.C.Biradar, AD, CGHS, Bangalore)

We would like to discuss the under mentioned items brought to our notice in a meeting of Pensioner-nominees of the Advisory Committees of CGHS Wellness Centres in Bangalore on 14th March 2014 in the office of the Income Tax Employees Federation in Central Revenue Building, Queens Road, Bangalore-01.

1. Withdrawal of cashless facilities for treatment of CGHS beneficiaries by some of empanelled private hospitals and diagnostic centres: While members appreciated the prompt action taken at your level in attending to the settlement of pending bills of the hospitals and diagnostic centres, it was felt that CGHS should have taken action to revise the Package Rates fixed about four years back without giving scope to the hospitals/diagnostic centres to conduct agitations causing hardship to the pensioner-beneficiaries. To avoid such recurrences in future, the meeting felt that the MoH & FW should put in place a machinery to revise CGHS Package Rates periodically taking into account the market rates. This may be taken up with the authorities concerned. It is also necessary to ensure that the new Package Rates are realistic and got finalized without much delay.

2. Appointment System in Polyclinic: The meeting felt that the system works satisfactorily. It may kindly be examined (i) whether it is possible to increase the quota under the appointment system and (ii) whether it can be done through SMS.

3. Issue of Plastic Cards: The meeting felt that no record is kept in most of the Wellness Centres regarding the applications received. The applicants were not also given any acknowledgement. As a result of this, some applicants were directed to apply afresh. The Wellness Centres may be directed to give acknowledgement regarding receipt of applications. Action is also required to ensure that they are promptly sent to your office for onwards transmission. The beneficiary may be allowed to retain the original card until all the dependent members indicated in the original card get individual plastic cards.

4. Volunteers to work in the Help Desk of Wellness Centres: Two pensioner-nominees of Advisory Committees as mentioned below have volunteered to work in the Help Desk of their respective Wellness Centres:

- i) Sri N.Nagarajan in Wellness Centre No. 10, C.V.Rmannagar
- ii) Sri V. Pichandi in Wellness Centre No. 1, Shivajinagar

5. AMC for Maintenance of sophisticated equipments supplied to Wellness Centres: This is absolutely essential in respect of equipments supplied to Polyclinic.

6. The BP (LCD) apparatus recently supplied: They are not of good quality and require replacement to ensure accuracy in recording reading.

7. Computerisation/internet facility: Internet connectivity to Polyclinic is yet to be provided. The system in all Wellness Centres is slow and often leads to breakdown.

8. Wellness Centre-specific issues:

- i) **No. 1 Shivajinagar:** Parking facility promised by the Landlady at the time renting the accommodation has not been provided. It should be made available for at least those beneficiaries who come to the Wellness Centre for consultation. The Landlady also does not attend promptly to repairs and she is not available personally as was the case before introducing the system of paying the rent through ECS.
- ii) **No.7 Koramangala:** Computer at Reception Counter is old and needs to be changed.
- iii) **No.9 Gangenahalli:** Meetings are not being held regularly in spite of complaints in the past also. Seating arrangements are not good. Beneficiaries belonging to Senior-citizen category find it inconvenient to sit on benches. Benches supplied are to be replaced by chairs.
- iv) **Polyclinic:** The post of Radiologist has not been filled up for a long time. An immunization programme for pneumonia and Hepatitis for elderly needs to be considered. Auto-analyser needs to be replaced by the latest version.

We may be granted the interview preferably during the third week of this month.

Grant of Dearness Relief to Central Government Pensioners/Family Pensioners - Revised rate effective from 1.1.2014

(O.M. F.No. 42/10/2014-P&PW(G) dated 9.4.2014 of DoP & PW)

The undersigned is directed to refer to this Department's OM No. 42/13/2012-P&PW(G) dated 3rd Oct, 2013 on the subject mentioned above and to state that the President is pleased to decide that the Dearness Relief (DR) payable to Central Government Pensioners/Family Pensioners shall be enhanced from the existing rate of 90% to 100% w.e.f. 1st Jan., 2014.

2. These orders apply to (i) All Civilian Central Government Pensioners/Family Pensioners (ii) The Armed Forces Pensioners, Civilian Pensioners paid out of the Defence Service Estimates, (iii) All India Service Pensioners (iv) Railway Pensioners and (v) The Burma Civilian Pensioners/Family Pensioners and Pensioners/families of displaced Government Pensioners from Pakistan, who are Indian Nationals but receiving pension on behalf of Government of Pakistan and are in receipt of ad-hoc ex-gratia allowance of Rs. 3500/- p.m. in terms of this Department's OM No. 23.1.97 - P&PW(B) dated 23.2.1998 read with this Department's OM No. 23.3.2008 P&PW(B) dated 15.9.2008.

3. Central Government Employees who had drawn lump sum amount on absorption in a PSU/ Autonomous body and have become eligible to restoration of 1/3rd commuted portion of pension as well as revision of the restored amount in terms of this Department's OM No. 4/59/97-P&PW (D) dated 14.7.1998 will also be entitled to the payment of DR @ 100% w.e.f. 1.1.2014 on full pension i.e. the revised pension which the absorbed employee would have received on the date of restoration had he not drawn lump sum payment on absorption and Dearness Pension subject to fulfillment of the conditions laid down in para 5 of the O.M. dated 14.7.98. In this connection, instructions contained in this Department's OM No. 4./29/99-P&PW (D) dated 12.7.2000 refer.

4. Payment of DR involving a fraction of a rupee shall be rounded off to the next higher rupee.

5. Other provisions governing grant of DR in respect of employed Family Pensioners and re-employed Central Government Pensioners will be regulated in accordance with the provisions contained in this Department's OM No. 45/73/97-P&PW (G) dated

2.7.1999 as amended vide this Department's OM No. F.No. 38/88/2008-P&PW(G) dated 9th July, 2009. The provisions relating to regulation of DR. where a pensioner is in receipt of more than one pension, will remain unchanged.

6. In the case of retired Judges of the Supreme Court and High Courts, necessary Orders will be issued by the Department of Justice separately.

7. It will be the responsibility of the pension disbursing authorities, including the nationalized banks, etc, to calculate the quantum of DR payable in each individual case.

8. The offices of Accountant General and Authorised Public Sector Banks are requested to arrange payment of relief to pensioners etc. on the basis of these instructions without waiting for any further instructions from the Comptroller and Auditor General of India and the Reserve Bank of India in view of letter No. 528-TA, II/34-80-II dated 23.4.1981 of the Comptroller and Auditor General of India addressed to all Accountant Generals and Reserve Bank of India Circular No. GANB No. 2958/GA-64 (ii) (CGL)/81 dated the 21st May, 1981 addressed to State Bank of India and its subsidiaries and all Nationalised Banks.

9. In their application to the Pensioners/Family Pensioners belonging to Indian Audit and Accounts Department, these Orders issue after consultation with the C&AG.

10. This issues with the concurrence of Ministry of Finance, Department of Expenditure conveyed vide their OM No.1(4)/EV/2004 dated 7th, April, 2014.

ALL INDIA CONSUMER PRICE INDEX

Month	CPI Base 2001=100	12 Months' Total	Monthly Ave.	% increase over 115.76
June 13	231	2648	220.67	90.63
Dec. 13	239	2786	232.16	100.56
Feb. 14	238	2819	234.92	102.93

By. K.B. Krishna Rao

PENSIONERS' CHAMPION

6

APRIL 2014

Empanelment of public-spirited senior level retired Civil/Defence Service Officers as National Level Monitors (NLMS) for monitoring implementation of Rural Development Programmes

[O.M. F.No. Q-11018/27/2012-NLM dated 29.1.2014 of Ministry of Rural Development, Department of Rural Development (NLM Section)]

The undersigned is directed to refer to Ministry of Personnel, Public Grievances & Pensions, Department of Pension & Pensioners' Welfare D.O. letter No. 4/36/2013-P&PW(D) dated the 23rd December, 2013 and to say that the Ministry of Rural Development has evolved a comprehensive system of independent third party monitoring of implementation of its rural development programmes across the country by deputing Individual and Institutional National Level Monitors (NLMs), who are public-spirited senior level retired Civil/Defence Service Officers and Academia for ensuring accountability and transparency in the execution of various programmes of this Ministry. The experience/exposure to rural development and rural development related programmes is required for empanelment as Individual NLM. The empanelment of NLMs are done against open advertisement issued in the leading newspapers and on the website of the Ministry inviting applications from eligible and willing Individuals and Institutions for empanelment as NLMs. As per the Scheme, following categories/level of retired officers having working knowledge on computer use, upto the age of 65 years, as on specified date of publication of advertisement, are eligible for empanelment as Individual NLM

- a) ex-service officer from the Armed Forces of the rank of Lt. Colonel and above,
- b) retired officers of Para Military Forces having equivalent rank to Lt. Colonel or above in the Armed Forces

- c) retired Central/State Government Officers including IT professionals and Management Experts of the level of Deputy Secretary and above to the GoI
- d) retired Engineers of the rank of Superintendent Engineer and above in Central/State Government
- e) retired officers of the rank of Deputy Secretary in the offices of AGs and the Comptroller and Auditor General of India.
- f) retired police officers of the rank of Superintendent of Police and above
- g) retired professors of any recognized University/Research Institutional/Scientific Organization and
- h) retired PSU/PSB officers of the rank of Deputy General Manager and above

2. This Ministry pays TA/DA and other monitoring charges to the NLMs as per terms and conditions of their services. The reports submitted by the NLMs are sent to the Programme Divisions of this Ministry for taking follow-up action on all the NLM reports. The reports of NLMs are also shared with the District Collector and the Chairman of the Vigilance and Monitoring Committee of the district for corrective measures.

Department of Pension & Pensioners' Welfare

Recognising the fact that retired Government servants have experience and skills which could be channelized into constructive activities for betterment of Society, the Government has introduced an initiative called 'Sankalp'. It is hoped that this initiative will help retired Government servants in leading a fuller and more meaningful existence post-retirement. This project is initially being run as a pilot to over 500 Central Government pensioners on a first-come-first-served basis. The Pensioners willing to be associated with this initiative may visit the website <http://www.pensionersportal.gov.in/sankalp> for registration.

Recovery of wrongful/excess payments made to Government Servants

(G.I., Dept. of Per. & Trg., O.M.No. F.No. 18/26/2011-Estt. (Pay-I), dated 6.2.2014)

The undersigned is directed to say that the issue of recovery of wrongful/excess payments made to Government servants has been examined in consultation with the Department of Expenditure and the Department of Legal Affairs in the light of the recent judgment of the Hon'ble Supreme Court in Chandi Prasad Uniyal and others v. State of Uttarakhand and others (2012 AIR SCW 4742, (2012) 8SCC417), decided on 17th August, 2012. The Hon'ble Court has observed as under:-

15. *We are not convinced that this Court in various judgments referred to herein before has laid down any proposition of law that only if the State or its officials establish that there was misrepresentation or fraud on the part of the recipients of the excess pay, then only the amount paid could be recovered. On the other hand, most of the cases referred to herein before turned on the peculiar facts and circumstances of those cases either because the recipients had retired or on the verge of retirement or were occupying lower posts in the administrative hierarchy.*

16. *We are concerned with the excess payment of public money which is often described as "tax payers money" which belongs neither to the officers who have effected over payment nor that of the recipients. We fail to see why the concept of fraud or misrepresentation is being brought in such situations. Question to be asked is, whether excess money has been paid or not may be due to a bona fide mistake. Possibly, effecting excess payment of public money by Government officers may be due to various reasons like negligence, carelessness, collusion, favouritism, etc, because money in such situation does not belong to the payer or the payee. Situations may also arise where both the payer and the payee are at fault, then the mistake is mutual. Payments are being effected in many situations without any authority of law and payments have been received by the recipients also without any authority of law. Any amount paid/received without authority of law can always be recovered barring few exceptions of extreme hardships but not as a matter of right. In such situations, law implies an obligation on the payee to repay the money, otherwise it would amount to unjust enrichment.*

2. Hon'ble Supreme Court also distinguished the

cases like Shyam Babu Verma v. UoI (1994 SCR (1) 700, 1994 SCC (2) 52) Syed Abdul Qadir and Others v. State of Bihar and Others [(2009) 3 SCC 475], Sahib Ram v. State of Haryana [1995 Supp. (1) SCC 18] etc., where it had not allowed recovery of excess payment in view of the peculiar facts and circumstances of those cases so as to avoid extreme hardship to the concerned employees, for example, where the employees concerned were mostly junior employees, or they had retired or were on verge of retirement, the employees were not at fault, and recovery which was ordered after a gap of many years would have caused extreme hardship.

3. In view of the law declared by Courts and recently reiterated by the Hon'ble Supreme Court in the above cited case, Chandi Prasad Uniyal and Others v. State of Uttarakhand and others [2012 AIR SCW 4742, (2012) 8 SCC 417], the Ministries/ Departments are advised to deal with the issue of wrongful/excess payments as follows:-

- i) In all cases where the excess payments on account of wrong pay fixation, grant of scale without due approvals, promotions without following the procedure, or in excess of entitlements etc. come to notice, immediate corrective action must be taken.
- ii) In a case like this where the authorities decide to rectify an incorrect Order, a show-cause notice may be issued to the concerned employee informing him of the decision to rectify the Order which has resulted in the overpayment, and intention to recover such excess payments. Reasons for the decision should be clearly conveyed to enable the employee to represent against the same. Speaking Orders may thereafter be passed after consideration of the representations, if any, made by the employee.
- iii) Whenever any excess payment has been made on account of fraud, misrepresentation, collusion, favouritism, negligence or, carelessness, etc., roles of those responsible for overpayments in such cases, and the employees who benefited from such actions should be identified, and

departmental/criminal action should be considered in appropriate cases.

- iv) Recovery should be made in all cases of overpayment barring few exceptions of extreme hardships. No waiver of recovery may be allowed without the approval of Department of Expenditure.
- v) While ordering recovery, all the circumstances of the case should be taken into account. In appropriate cases, the concerned employee may be allowed to

refund the money in suitable instalments with the approval of Secretary in the Ministry, in consultation with the FA.

- vi) Wherever the relevant rules provide for payment of interest on amounts retained by the employee beyond the stipulated period etc., as in the case of TA, interest would continue to be recovered from the employee as here to fore.

Pension Sanction and Payment Tracking System launched on Pilot Basis

(Press Release dated 14.2.2014 of Government of India Ministry of Personnel, Public Grievances & Pensions)

The Department of Pension & Pensioners' Welfare has launched a web based Pension Sanction and Payment Tracking System "Bhavishya" which provides for on-line tracking of sanction and payment processes by the individuals as well as the administrative authorities. The new proposed system will capture information relating to the pensioners' personal and service data including contact details like mobile number and e-mail etc.

It will also have electronic forms required to be submitted to pension sanctioning authority. The system will keep retiring employees informed of the progress of pension sanction process through SMS/E-mail in future. The application will help in monitoring the delays which take place in

sanction of pension and retirement benefits to a retiring Government Servant.

The software has been launched on a pilot basis in fifteen Ministries/Departments of the Government viz.

Department of Home, D/o Electronics & Information Technology, M/o Statistics & Programme Implementation, M/o Steel, D/o Health, D/o Family Welfare, D/o Ayush, M/o Urban Development, M/o Textiles, D/o Commerce, D/o Industrial Policy & Promotion, Planning Commission, D/o Personnel & Training Administrative Reforms & Public Grievances and D/o Pension & Pensioners Welfare.

Board level and below Board level posts including non-unionised supervisors in Central Public Sector Enterprises (CPSEs) - Revision of scales of pay w.e.f. 1.1.2007 - Payment of IDA at revised rates - regarding.

(O.M.No W-2/0002/2014-DPE(WC) GL-VIII/14 dated 3.4.2014 of Dept. of Public Enterprises, GoI.)

In modification of this Department's O.M. of even No. dated 7.1.2014, the rate of DA payable to the executives and non-unionized supervisors of CPSEs (2007 Pay Revision) may be as follows:

- (a) Date from which payable: 1.4.2014
- (b) Average AICPI (2001=100) for the quarter Dec. 2013-Feb 2014

December, 2013	239
January, 2014	237
February, 2014	238
Average of the quarter	238

- (c) Link Point 126.33 (as on 1.1.2007)

- (d) Increase over link point: 111.67 (238 minus 126.33)

- (e) Revised DA Rate w.e.f. 1.4.2014: 88.4% [(111.67 + 126.33) x 100]

2. The above rate of DA i.e. 88.4% would be applicable in the case of IDA employees who have been allowed Revised Pay Scales (2007) as per DPE O.M. dated 26.11.2008, 9.2.2009 & 2.4.2009.

3. All Administrative Ministries/Departments of the Government of India are requested to bring the foregoing to the notice of the CPSEs under their administrative control for necessary action at their end.

Results Frame Document (RFD) for Department of P&PW - Increase in level of satisfaction of Pensioners.

(Letter No. 55/12/2014-P&PW(C) dated 26.2.2014 of DoP&PW to all the Identified Pensioners Associations)

The Department has been, from time to time, taking various steps for liberalization/simplification of Pension Rules for timely and smooth processing of pension related matters including grant of additional pension connected with longevity, inclusion of more members such as unmarried daughters etc. for entitlement of family pension, timely payments of pension to pensioner/family pensioners. Some of the important developments in the recent past have been:

i) Amendment of CCS (Pension) Rules, 1972 to incorporate decisions taken on the recommendations of the 6th Central Pay Commission ii) Enhancement of minimum pension/family pension from Rs. 1275/- to Rs. 3500/- per month iii) Minimum increase of 40 percent of the pre-revised basic pension of pre-2006 pensioners/family pensioners; iv) Grant of additional pension ranging from 20% to 100% to old pensioners/family pensioners of the age of 80 years and above; v) Grant of full pension on completion of 10 years of qualifying service (instead of 33 years of qualifying service vi) Raising of ceiling for gratuity from Rs. 3.5 lakhs to Rs. 10 lakhs; vii) Continuance of family pension to childless widow on remarriage; viii) Period of enhanced family pension in the event of death of a Government servant while in service increased from 7 to 10 years; ix) Ex-gratia lumpsum compensation to families of employees who lost their lives in the performance of duty, enhanced from Rs. 5 lakh/7.5 lakh to Rs. 10 lakh/15 lakh.

A Standing Committee of Voluntary

Agencies (SCOVA) has also been set up by the Department under the Chairmanship of MOS (PP) with a view to provide feedback on the implementation of policies/programmes of this Department besides mobilizing voluntary efforts to supplement the Government action. The meeting of SCOVA is held twice a year which is attended by representatives of various Pensioners' Associations and some Ministries/Departments.

With a view to gauge the quantum of increase in satisfaction level of pensioners, this Department intends to conduct a survey through the Pensioners' Associations. However, it is made clear that the proposed survey is not intended to act as a platform for demands being raised by the Pensioners/Pensioners' Association. The respondents to this survey may, therefore, be advised to confine their response strictly to the smooth processing of pension and related matters under the existing Rules etc. as mentioned in para 1 above.

I shall be grateful if you could assist this Department by getting in touch with various pensioners and send us their views regarding quantum of increase in their satisfaction level by judging the same on a scale of 1-5 in the enclosed Proforma. It will be appreciated if this task is completed in a fortnight and duly filled in Proforma (as many as possible) sent to this Department latest by 30th March, 2014.

Editor's Note: A photo copy of the proforma on page No.11 can be taken filled up and despatched within 15 days of receipt of this journal to

Smt. Tripti P. Ghosh,
Director,
Dept., of Pension & PW (Gol), 3rd Floor,
Lok Nayak Bhavan, Khan Market,
New Delhi-110003.

Government of India
Ministry of Personnel Public Grievances and Pensions
Department of Pension and Pensioners' Welfare

Survey for gauging the quantum of increase in the satisfaction level of pensioners

Are you a Central Govt. Pensioner/Family Pensioner Category of Pensioner (Please tick one)	Yes/No <input type="checkbox"/> Civil <input type="checkbox"/> Railways <input type="checkbox"/> Defence <input type="checkbox"/> Others
Office from which retired and year of retirement	
Are you satisfied with the steps being taken by Department of Pension & Pensioners' Welfare in the matter of liberalization/simplification of Pension Rules, timely and smooth processing of pension related matters including grant of additional pension connected with longevity, inclusion of more members such as unmarried daughters etc., and grievance redressal for entitlement of family pension, timely payments of pension to pensioners/family pensioners? If yes, please mention the level of satisfaction on a scale 1-5 (Please tick one)	1. Poor, 2. Average, 3. Good, 4. Very Good, 5. Excellent
Suggestions, if any, for improving the performance of the department in pension related matters.	

Note: This survey is not intended to act as a platform for demands being raised by the Pensioners/Pensioners' Association. The respondents to this survey may, therefore, be advised to conform their response strictly to the smooth processing of pension and related matters under the existing Rules.

Signature of Pensioner.....
 Name & Phone No.....
 Address.....

To

Smt. Tripti P. Ghosh,
 Director,
 Dept., of Pension & PW (Gol), 3rd Floor,
 Lok Nayak Bhavan, Khan Market,
 New Delhi-110003.

Renewal of CGHS plastic cards in Delhi NCR

(O.M. No. S 11011/11/2014-CGHS(P) dated 12.3.2014 of MoH & FW)

The undersigned is directed to refer to this Ministry's O.M. No. S 11011/1/2014-CGHS (P) dated 10.2.2014 vide which fresh instructions were issued supplementing the existing guidelines on the issue of CGHS Plastic Cards. In this regard, attention is also drawn to this Ministry's O.M. No. Misc. 6024/2007/CGHS(HQ)CGHS(P) dated 27.12.2010 in respect of pensioner CGHS beneficiaries vide which it was clarified that:-

The Plastic Cards (which are identity cards), would hereinafter be issued with validity till the pensioner beneficiary is entitled for CGHS benefits. In respect of pensioner CGHS beneficiaries, who have paid CGHS contribution for 'Rest of Life' CGHS facilities, the Plastic Cards would, hereinafter, be issued for 'Rest of Life'.

The Plastic Cards already issued with a printed validity of five years to pensioner beneficiaries, who had paid CGHS contributions for 'Rest of Life' CGHS facilities, would be taken as valid for use for 'Rest of Life'. However, such CGHS pensioner beneficiaries have the option to obtain new Plastic Cards after five years, if they choose to do so.

2. Accordingly, the CGHS pensioner beneficiaries have the option to apply for new CGHS Plastic Card which are now being issued with validity for 'whole life' printed on the Plastic Card itself. However, the serving employees are issued CGHS Plastic Cards with validity of five years and they are due for renewal every five years on expiry of validity period indicated on their CGHS plastic card. Fresh cards are being issued in place of old cards on regular basis. Since the applications are being received for renewal of old cards in a very large number, it has created bottleneck and it is taking some time to issue fresh cards.

3. In light of the above, with a view to avoid inconvenience to the CGHS beneficiaries and to facilitate them in availing CGHS services, it has been decided to allow them to access CGHS facilities with the old cards for a further period of six months from the date of expiry of CGHS cards

as indicated on their CGHS Plastic Cards. However, they have to apply for renewal of CGHS plastic card in the prescribed form as provided in this Ministry's OM dated 10.2.2014 as referred to above.

4. In this connection, it is clarified that the beneficiaries who have already submitted applications for renewal of CGHS cards on expiry of their validity period and have so far not received fresh CGHS cards, they will not be denied CGHS facilities, provided the beneficiary is entitled to CGHS benefits as per CGHS guidelines.

5. A CGHS beneficiary is required to apply for new CGHS Plastic Cards three months in advance or within six months of expiry of validity of the Plastic Cards and it is recommended to keep a copy of the same as a proof of submission of application for renewal of card which can be produced on demand before the CGHS Authorities, if required, for availing the CGHS benefits on the basis of old card.

6. CGHS Wellness Centres will provide the medical facilities to CGHS beneficiaries on the basis of old CGHS plastic card upto a maximum period of six months from the date of validity as indicated on the CGHS Plastic Card after due verification of the entitlement and validity of CGHS card as per CGHS data base.

7. The CGHS empaneled private hospitals/ diagnostic centres are requested to provide the medical facilities on the basis of old card upto a maximum period of six months from the date of validity as indicated on the CGHS Plastic Card, subject to the condition that the CGHS beneficiary has submitted the application for renewal of CGHS Plastic Card, complete in all respect, to the CGHS card issuing authority.

8. This OM shall come into effect from the date of issue and will remain in force for one year or till further order, whichever is earlier.

Compendium On Pension, CGHS and Medical Facilities for Central Govt. and BSNL Pensioners is now on sale at "POST SHOPPE" Bangalore GPO (Ground Floor - Main Entrance)

Guideliness for issue of medicines to CGHS beneficiaries from CGHS Wellness Centres.

(O.M.No. S 11011/2/2012-CGHS(P) dated 28.3.2014 of MoH&FW)

The undersigned is directed to refer to this Ministry's O.M. No. S 11011/8/99-CGHS (P) dated 13.10.1999 vide which CMO In-charge of CGHS dispensaries have been permitted to issue medicines for a maximum period of 3 (three) months at a time against a valid prescription of Government Specialist to CGHS beneficiaries suffering from chronic illness like diabetes, tuberculosis, heart ailment, hypertension, I.H.D, epilepsy, etc.

2. This Ministry has been receiving representations from beneficiaries regarding the requirement of fresh consultation with Government Specialist every three months for re-issue of the prescribed medicines. Requests have been received from beneficiaries to relax this condition as getting an appointment with Government Specialists is difficult especially for the old aged and physically challenged beneficiaries suffering from chronic diseases and requiring constant medication.

3. Acknowledging the difficulties being faced by the beneficiaries in obtaining prescription of Government Specialist every three months, it has been decided to clarify that the CMO In-charge of CGHS Wellness Centres are competent to revalidate the prescription on the request of patient after professionally satisfying himself/herself about the medical condition of the patient and repeat the medicines prescribed by Government Specialist to beneficiaries for another three months subject to the following conditions:-

a) Medicines shall be issued against a valid original prescription from a Government Specialist advising the same.

b) CMO may issue the medicines prescribed by

a Government Specialist for three months at a time during the entire treatment period indicated clearly (e.g., six months/one year) on the prescription.

c) CMO may examine and advise the patient on whether to continue with the same medicines as prescribed by the Government specialist or may refer him to the Government Specialist for fresh consultation, if required medically.

d) CGHS GDMOs of the Wellness Centre may prescribe routine diagnostic tests to the patients before their follow up consultation with the Specialist. They should however, use discretion and not to advice specialized tests/investigations as they can only be advised by the Specialists, wherever required.

e) Beneficiaries will be issued medicines for maximum three months period at a time. In such cases, where the advice of Specialist is only for three months and the CMO is satisfied after professional examination that the same medicines are required to be continued for treatment the prescription may be revalidated and medicines can be issued for another 3 (three) months, i.e., to a total of 6 (six) months. After six months, the beneficiaries will have to consult the Government Specialist and obtain fresh prescription or get the prescription revalidated from the Government Specialist in cases where the treatment period is not clearly indicated on the prescription.

4. This issues with the approval of Additional Secretary and Director General CGHS.

Extension of validity of empanelment of all Health Care Organisations empanelled under CGHS.

(O.M.No.S11045/36/2012/CGHS(HEC) dated 31.3.2014 of DG, CGHS)

Attention is drawn to the Office Memorandum issued earlier extending validity of empanelment of all Health Care Organizations under CGHS till 31st March, 2014.

2. It has now been decided to extend the validity of empanelment of all Health Care Organizations under CGHS for a further period of three months or till finalization of next empanelment of Health Care Organisations under CGHS, whichever is earlier on same terms and conditions as defined in OM on which they were empanelled earlier.

CGHS Polyclinic, Bangalore (Downloaded from the website)

Specialists available at Polyclinic Units attached to Polyclinic

Medical Specialist Laboratory

Eye Specialist Dental unit

ENT Specialist

Skin Specialist

Child Specialist

Child Specialist visits CGHS Wellness Centre, Ulsoor on Tuesdays and CGHS Wellness Centre, Gangenahalli on Fridays.

Procedure for consultation:

- * Written reference from the concerned Wellness Centre is a must.
- * Beneficiaries drawing pay/pension/family pension of Rs-33,840/- per month are eligible for direct consultation with Specialists. However, it is advisable for them to first consult Medical Officer at the Wellness Centre, who acts as their family physician.
- * Registration is done at the reception counter and tokens are issued on "first come, first served" basis from 8.00 AM onwards.
- * Because of time constraints, number of tokens issued to each speciality is limited
- * Medicines advised by the specialists have to be obtained from their respective Wellness Centres. Beneficiaries are required to consult the doctors at their Wellness Centre for needful in this regard.
- * For investigations (advised by specialists) to be done in lab or CGHS empanelled centre, references are issued by the concerned specialist.
- * Beneficiaries are requested to accommodate very sick or the very elderly in availing the services, on priority.

General instructions to beneficiaries visiting Polyclinic:

- * Patients coming from distant places are requested to confirm the availability of concerned specialist over telephone (080-25589225)
- * Patients are requested to carry CGHS identity cards and all medical records.

- * Patients are required to bring previous prescription and reports of investigations advised during the previous visit.

Appointment System:

- * Referral to Specialist/Dental Surgeon is valid for a month
- * Referred patients/those eligible for direct consultation can obtain appointment to consult Specialists/Dental Surgeon at Polyclinic by contacting the designated official at the Wellness Center to which they are attached.
- * Only reporting time is given as 10.45 am/ 11.45 am / 1.30 pm for the time slots 11-12, 12-1, 1.30-2.30 pm. Exact time of consultation may vary.
- * Senior citizens aged 80+ years are seen on priority, they are encouraged to utilize the Appointment System to reduce waiting time at Polyclinic.
- * Patients will have to report at the reception counter of Polyclinic at the reporting time and produce the CGHS Card or its copy and referral note or proof of eligibility for direct consultation.

Instruction to the Beneficiary for Online Appointment with Doctor:

- * All patients visiting Specialists should be either eligible for direct consultation or have a valid reference
- * Present system of first-come first-served at Polyclinic will continue for minimum of 20 in addition to ten appointments per day
- * Appointments will be accepted from Tuesday to Saturday (Working day)
- * Beneficiary of any Wellness Centre in Bangalore can seek appointment in the Wellness Centres having Specialists/Nodal Specialists.
- * Appointments will be open for beneficiaries 7 days in advance only. Appointment booking will be closed 2 days in advance.
- * Cancellation of appointment by beneficiary is allowed at least 2 days in advance.
- * SMS is sent to the beneficiary when appointment is confirmed or appointment is cancelled. Please ensure that your mobile

- number is registered in the Wellness Centre.
- * For appointments, details to be captured are - Beneficiary ID (can be referred in the left side of the medicine slip or can be accessed at 'Beneficiary Details' at <http://cghs.nic.in>, Beneficiary Name, Mobile Number as registered with Wellness Centre, date and time slot.

- * For cancellation-input Beneficiary Id, mobile number and OTP received in your registered mobile number.
- * A beneficiary can have only one appointment at any given time.

Revision of Pension of Pre-2006 pensioners of Scientific Category.

(Letter No. F.No.1-4/2009-Per.IV dated 30th January, 2014 from Indian Council of Agricultural Research, New Delhi to all the Directors of ICAR Institutes/NRCs/Bureaux, Project Directors, Zonal Project Directors and Project Coordinators)

The Ministry of Personnel, PG & Pensions, Government of India vide their OM No. 38/37/08-P&PW(A) dated 28th January, 2013 notified the revision of pension of pre-2006 pensioners which had been duly circulated by the Council vide endorsement No. 21(9)/2013-CDN dated 14th March, 2013. The aforementioned OM of DoP&PW dated 28th January, 2013 specifies a revised concordance table for the pre-1996, pre-2006 and post 2006 Pay Scales/Pay Bands indicating the pension/family pension (at ordinary rates) payable w.e.f. 24.9.2012 for all the scales as per the Central Pay Commission (CPC) recommendations applicable to the Administrative and Technical Category Staff and Officers of the ICAR.

As the Scientific Cadre of the ICAR is regulated as per the UGC pay package, the replacement scales of the Scientific Cadre and the minimum pension does not find a mention in the concordance table circulated by the DoP&PW vide their OM of 28th January, 2013.

Accordingly, the issue of the concordance table for revision of pension and family pension of

those retirees who were governed by the UGC pay package was taken with the Ministry of Human Resource Development (MHRD) and the University Grants Commission (UGC)

Based on the clarifications of MHRD and UGC and with the concurrence of the Competent Authority of the Council, a concordance table applicable for pre-2006 pensioners of the scientific category of the Council is enclosed herewith for information and further action for revision on top priority basis.

The revision is to be effective from 24.9.2012. There will be no change in the amount of revised pension/family pension paid during the period 1.1.2006 and 23.9.2012, and, therefore, no arrears will be payable on account of these orders for that period.

All the other stipulations as clarified in the DoP&PW OM dated 28th January, 2013 (endorsed by the Council dated 14th March, 2013) shall remain the same.

This issues with the concurrence of the AS&FA(DARE) vide Dy. No. 152/F dated 29.1.2014.

OBITUARY



Sri S. Sridhara Murthy, LM 662, Retd., AHRO, Bangalore TD Stg., former President, Ministry of Communications Employees Cooperative Housing Society Ltd. passed away on 20th April, 2014 at the age of 73 years. He is survived by his wife, a son and a daughter. While in service in the RMS, a wing of the Department of Posts, he was a dynamic Trade Union leader and held the position of Divisional secretary, All India RMS and MMS Employees Union Group-C, Bangalore Sorting Division. The amount of his donation to the Building Fund of the Association is the highest. He was instrumental in making the Housing Society agree to donate a substantial amount to the Building Fund of the Association.

Sri. Jayakumar Anagol, ALM-1279, IAS (Retd), former Secretary, Government of Karnataka, expired on 26th March, 2014 at the age of 87 years. He is survived by 4 daughters and a son. His donation to the Building Fund of the Association is the 2nd highest amount.

Our heartfelt condolences to the bereaved.

CONCORDANCE TABLE FOR REVISION OF PENSION OF PRE-2006 RETIRED SCIENTISTS

Sl. No.	Grade	III CPC	IV CPC	V CPC	Pay Band & Grade Pay as on 1.1.2006	Minimum of the Pay in the Pay Band & Grade Pay in light of DoP&PW the order dated 28.1.2013 and on the basis of fitment table notified vide MHRD letter dated 4.6.2009	50% of the Minimum of the Pay of the Pay Band & Grade Pay	30% of the Minimum of the Pay of the Pay Band & Grade Pay
1.	Scientist S-1 total service in the ARS as on	Rs. 700-40-900-40-1100 50-1300	Rs. 2200-4000	Rs. 8000 13500	Rs. 15600-39100 with RGP of Rs. 6000	Rs. 15600+Rs. 6000 (RGP)=Rs. 46400	Rs. 10800	Rs. 6480
2.	*Scientist S-2 (with total service	Rs. 1100-60-1600	Rs. 3000-5000	Rs. 10000-15200	Rs. 15600-39100 with RGP of Rs. 7000	Rs. 18600+Rs. 7000 (RGP)=Rs. 25600	Rs. 12800	Rs. 7680
6.	*Scientist S-3 (with total service 8 years or	Rs. 1500-60-1800-100-2000	Rs. 4500-7300	Rs. 16400-22400	Rs. 7000 67000 with RGP of Rs. 10000	Rs. 40890+Rs. 10000 (RGP)=Rs. 50890	Rs. 25445	Rs. 15267
3.	*Scientist S-2 (total service in the ARS as on 31.12.1985	Rs. 1100-50-1600	Rs. 3700-5700	Rs. 12000-18300	Rs. 15600-39100 with RGP of Rs. 8000	Rs. 22320+Rs. 8000 (RGP)=Rs. 30320	Rs. 15160	Rs. 9096
7.	exceeding 8 years but up to 11 years	Rs. 1800-100-2000-125/2-	Rs. 4500-7300	Rs. 16400-22400	Rs. 37400-67000 with RGP	Rs. 40890+Rs. 10000 (RGP)=Rs. 50890	Rs. 25445	Rs. 15267
4.	*Scientist S-2	Rs. 1100-50-1600 -3000	Rs. 3700-5700 (Fixed)	Rs. 12000-18300 (Fixed)	Rs. 37400-67000 with RGP (Fixed)	Rs. 37400+Rs. 9000 (RGP)=Rs. 46400	Rs. 23200	Rs. 13920
8.	(with total service in the ARS as on 31.12.1985 exceeding 11 years						Rs. 37500	Rs. 22500

CONCORDANCE TABLE FOR REVISION OF PENSION OF PRE-2006 RETIRED SCIENTISTS

Sl. No.	Grade	III CPC	IV CPC	V CPC	Pay Band & Grade Pay as on 1.1.2006	Minimum of the Pay in the Pay Band & Grade Pay in light of DoP&PW the order dated 28.1.2013 and on the basis of fitment table notified vide MHRD letter dated 4.6.2009	50% of the Minimum of the Pay Band & Grade Pay	30% of the Minimum of the Pay Band & Grade Pay
5.	Scientist S-3 with total service in the ARS as on 31.12.1985 up to 19 years	Rs. 1500-60-1800-100-2000	Rs. 3700-5700	Rs. 12000-18300	Rs. 37400-67000 with RGP of Rs. 9000	Rs. 37400+Rs. 9000 (RGP)=Rs. 46400	Rs. 23200	Rs. 13920
6.	*Scientist S-3 (with total service in the ARS or equivalent grades as on 31.12.1985 exceeding 19 years	Rs. 1500-60-1800-100-2000	Rs. 4500-7300	Rs. 16400-22400	Rs. 37400-67000 with RGP of Rs. 10000	Rs. 40890+Rs. 10000 (RGP)=Rs. 50890	Rs. 25445	Rs. 15267
7.	*Scientist S-4	Rs. 1800-100-2000-125/2-2250	Rs. 4500-7300	Rs. 16400-22400	Rs. 37400-67000 with RGP of Rs. 10000	Rs. 40890+Rs. 10000 (RGP)=Rs. 50890	Rs. 25445	Rs. 15267
8.	DDGs/Director of National Institutes like IARI, IVRI Equivalent	Rs. 2500-3000	Rs. 7600 (Fixed)	Rs. 25000 (Fixed)	Rs. 75000 (Fixed)	Rs. 75000	Rs. 37500	Rs. 22500

Subscription of Rs. 100/- received for Pensioners' Champion in March/April-14

LM/ALM	Name (Smt./Sri)	LM/ALM	Name (Smt./Sri)	LM/ALM	Name (Smt./Sri)
81	S.Balasundararaman	1457	N.Manjunatha Adiga	1499	P.S.Ramamurthy
201	D.Lakshminarayana Rao	1492	V.Chandrasekhara	1605	S.T.Baskaran
549	S.L.Gopalakrishna	1496	K.Vijayakumar	1894	N. Subbaiah
791	K.T.Chikka Swamy				

Subscription of Rs. 200/- received for Pensioners' Champion

LM/ALM	Name (Smt./Sri)	LM/ALM	Name (Smt./Sri)	LM/ALM	Name (Smt./Sri)
68	V. Nagabushana Rao	1104	S. Varadarajan	1643	M. Chandrasekhar
193	A. Keshava Bhat	1143	J.S. Iyer	1644	V. Gopal
409	R. Vaikuntaraju	1361	N.S. Suryanarayana Iyer	1654	Ramanjulu
589	M.V. Nanjunda Rao	1520	M.A. Chowdappa	1680	C.N.Nagaraja Rao
808	Bhaskara Bhatt	1556	H.V. Hukkeri	1717	K.K. Gangadharan
834	P. Shivalingappa	1572	K. Gopalakrishnan	1767	Bhagawan Lal Yadav
1032	P. Gangadharan	1631	A.G. Venkatesh	1966	V.R. Joshi

Subscription of Rs. 300/- received for Pensioners' Champion

LM/ALM	Name (Smt./Sri)
245	M.B. Hegde
495	A.B.R. Rao
759	Meena Chockalingam
851	G.S. Venkataramu
916	Jayalakshmi Venkatesh
1415	H.S.Sreenivasamurthy

Subscription of Rs. 500/- received for Pensioners' Champion

LM/ALM	Name (Smt./Sri)
956	R. Santhanam
1200	P. Zaheeruddin
1286	Mahadevappa. M. Hanji
1330	R. Prasad
1477	S. Gurumurthy
1718	B.A.P. Sharma
1806	K. Satyanarayanan
1815	K.S.K. Moorthy
1957	N.K. Kannan

Subscription of Rs. 400/- received for Pensioners' Champion

LM/ALM	Name (Smt./Sri)
1800	G.S. Satyaprema

Subscription of Rs. 600/- received for Pensioners' Champion

LM/ALM	Name (Smt./Sri)
1688	P.N. Ramakrishnan

Newly-Enrolled Members

	Name (Smt./Sri)	Designation & Office in which last worked	Type & No.
1.	M. Muniswamy	Sorting Assistant, Bg TD Stg Office, Bangalore-560023.	LM 2165
2	R. Thanikachallam	ACPM, Bangalore GPO, Bangalore-560001.	LM 2166
3	M. Vijayakumar	Sorting Assistant, B'City RMS, Bangalore-560023.	LM 2167
4	D.G. Neethibaran	Public Relations Officer, Museum Road PO, Bangalore-560025.	LM 2168
5	R. Yoganarasimhan	Junior scientific Officer, CQAL, Ministry of Defence, Bangalore-560006.	ALM 2169
6	K.R. Nagaraja	Assistant Engineer, O/O DE, City Telephone Exchange, Bangalore TD	LM 2170
7	A. Ramaswamy	Postal Assistant, Tumkur HO	LM 2171

LM: Life Member

ALM: Associate Life Member

PENSIONERS' CHAMPION

18

APRIL 2014

Extension of CGHS facilities to retired BSNL employees

(Ref: File No: 4-12(11)2012-PAT dated 20.2.2014 of Department of Telecommunications, New Delhi to the Chairman and Managing Director, Bharat Sanchar Nigam Limited, New Delhi.

Reference is invited to BSNL's letter Nos. BSNL/Admn-I/14-15/9(pt.) dated 9.4.2012 and dated 11.1.2013 regarding extension of CGHS facilities to retired BSNL employees. The matter has been examined in consultation with the Ministry of Health & Family Welfare and it has been decided that:

- i) The retired employees, who are in **receipt of Central Civil Pension/Pro-rata pension only from Central Civil Estimates** are eligible for joining CGHS, other retired employees of BSNL are not eligible for CGHS.
- ii) Since CGHS is in operation only at 25 select locations in the country, the retired employees of BSNL who are in receipt of **Central Civil Pension** and therefore eligible for CGHS facilities, may also be considered for providing with an option to choose either CGHS or BSNL-MRS post retirement as per their convenience, in recognition of their services rendered to DoT/BSNL.

2. However, it may be noted that the retired BSNL employees who opt for CGHS would have to pay the requisite fee to CGHS as applicable to Government retirees.

3. This issues with the approval of Secretary(T).

To fix timeline for redressal of grievances

(Letter No. F.No. 55/18/2014-P&PW(C) dated 28.3.2014 of DoP&PW to All Nodal Officers of all Ministries/Departments)

The Department of Pension & Pensioners' Welfare is maintaining Centralized Pension Grievances Redress and Monitoring System (CPENGRAMS) in the Portal being maintained and named as "Pensioners' Portal". The pending grievances are constantly reviewed by the Department to ensure its redressal within a time frame. It has been found by the department that grievances are lying pending for unduly long periods and the pensioner concerned is suffering. To obviate the delays in the grievance redressal it has been found necessary to re-emphasize the guidelines issued by Administrative Reforms and Public Grievances, vide its OM No K 15011/1/2006-PG dated 22.5.2006, which are as follows:

- i) Minimum courtesy of acknowledging receipt of the complaint may be done within a period of three days of the receipt of the grievances, in case of receipt fo dak physically and same day in case if it is an online application
- ii) Grievances may be redressed within a maximum period of two months of its receipt. Cases where it is not possible to give an immediate reply, an

interim reply should be given to the applicant.

iii) Any request made by a pensioner which does not fall under the ambit of pension policy would be a demand and may be tackled accordingly as they do not form part of the approved policy of the Government.

iv) Pending vigilance or court cases cannot be included in grievances as they are dependant on the finalization of the cases. Hence the pensioner may be informed of the same and these grievances tackled accordingly.

You are requested to send a copy of the instructions issued to fix the timeline for early redressal of grievances to your subordinate organization also.

In case any further clarification or assistance is required, please do let us know so that together we are able to dispose of the pending grievances within the prescribed time limit of two months.

Regulation of Fixed Medical Allowance under different circumstances

(Letter No. 25/FMA/Pen/SAO/Cir/2014 dated 2.4.2014 from the Director of Accounts (Postal), Karnataka Circle to (1) The Chief Postmaster General, Karnataka Circle, Bangalore, (2) The Postmaster General, South Karnataka Region, Bangalore and (3) The Postmaster General, North Karnataka Region, Dharwad.)

This is regarding Fixed Medical Allowance granted to Central Government Pensioners/Family Pensioners w.e.f. 1.12.1997.

According to Department of Pension & Pensioners Welfare OM No. 45/57/97 dt. 19.12.1997, the existing pensioners as well as future retirees shall have to exercise one time option to avail the CGHS or any other similar health scheme of the respective Ministry or Fixed Medical Allowance.

In this connection, the following guidelines are issued to regulate the Medical Allowance under different circumstances, summarizing the orders/instructions issued from Pension Ministry as well as Department of Posts to avoid irregular payment of Fixed Medical Allowance to existing pensioners. This may be circulated to all the Divisional Heads/Postmasters.

1. Payment of Fixed Medical Allowance is specifically for Pensioners/Family Pensioners in areas not covered by CGHS.
2. Fixed Medical Allowance can be allowed to a pensioner who has not been participating as a member of CGHS while in service, even though they are residing in areas covered by CGHS on account of transfer from non CGHS City/Town.
3. A pensioner who is not residing in CGHS area while in service or after retirement has an option to choose either Fixed Medical Allowance or CGHS by giving a specific declaration.*
4. Only one change in option in the lifetime of the pensioner shall be allowed due to change of

residence from CGHS covered area to non CGHS covered area.*

5. A retired Government servant residing in city not covered by CGHS and specifically opting for 'not' availing outdoor facilities from CGHS, is entitled to Fixed Medical Allowance. He may avail indoor hospitalization treatment from nearest CGHS covered city by getting issued with a Pensioners CGHS Card with a specific endorsement "not valid for OPD treatment"*

6. If Pensioner/Family Pensioner is in receipt of two pensions, he/she is to be allowed single Fixed Medical Allowance only.

7. If Family Pension is shared between two persons, the Fixed Medical Allowance is to be allowed at 50% each.

8. Reemployed Pensioners/Family Pensioners are not entitled to Fixed Medical Allowance as they can claim medical facilities from the department.

9. The date of specific undertaking/declaration is the criteria for drawal of Fixed Medical Allowance. No arrears are payable.

* * *

* Editor's Note: The declaration is to be given at the time of retirement. As per para (iv) of Dept. of Health, MoH & FW, No. 11015/1200-CGHS(P) dated 25.2.2000, once the option has been exercised, a pensioner may be allowed, **only one change in option in the life time of the pensioner**, in case the pensioner shifts his residence from CGHS covered area to a non-CGHS covered area or **vice versa**.

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