



Monthly Journal of
**KARNATAKA POSTS AND TELECOMMUNICATIONS
PENSIONERS' ASSOCIATION (R)**

(KSR Act 1960, REG. No. 1069/98-99)
(FORMERLY RMS PENSIONERS' ASSOCIATION)

Registered as "a Wholly Charitable Trust" U/S. 12A of I.T. Act 1961

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**Agenda Items for 21st Meeting of Standing Committee of Voluntary Agencies (SCOVA)
to be held on 27th September 2012**

1. Time bound grievance redressal & real time dissemination of information are the two main ingredients of this novel venture for the welfare of pensioners.

It has been reported that several Ministries especially Railways, are not handling the grievances with all seriousness which is required in such cases. These are, sometimes, transmitted to wrong destinations and are also unilaterally closed on incorrect grounds without resolving.

Reasons being:

- DoP & PW simply forward the complaint to the concerned authority and leave it there.
- Concerned authorities now can close the complaint at their level without resolving it.
- Complete details recorded by the identified Association, while registering

- the grievance are not forwarded to concerned authority.
- Concerned authorities at ground level do not get the enclosed supporting documents.
 - Authorities are not sensitive enough.

(Action: Department of Pension & Pensioners' Welfare (DoP & PW) Ministry of Railways/Ministry of Health & Family Welfare/Ministry of Defence/Department of Personnel & Training/Department of Expenditure/Department of Financial Services/Department of Telecommunication /Department of Posts/CGA/CPAO)

2. Dissemination of information in real time:

- Previously, Pensioners' Portal was being updated on daily basis. Circulars/Orders/clarifications were being uploaded on the day of issue, but now posting is delayed by two to three days.

- ii) M/O Railways Rly. Bd, Directorates of Finance, Health, Establishment (Welfare) & 6th CPC are not posting up-to-date Circulars/Orders/clarifications on their respective website/webpage. Similarly, MoH & FW is not posting up to date Circulars/Orders on CGHS website. For the successful implementation of 'Pensioners Portal' which is an e-governance venture, dissemination of information real time is very important. The concerned Ministries be requested to ensure it.
- iii) Hindi version of every Order/Circular/clarification should simultaneously be provided by all Ministries/Departments

(Action: Department of Pension & Pensioners' Welfare (DoP&PW) Ministry of Railways/Ministry of Health & Family Welfare / Ministry of Defence / Department of Personnel & Training / Department of Expenditure / Department of Financial Services / Department of Telecommunication / Department of Posts (CGA/CPAO)

3) Simplification of submission of Life Certificate

In case of pensioners' short stay outside the State on emergency, during November of the year, he/she may be permitted to submit the Life Certificate at the nearest Bank close to his/her temporary residence and the Bank authorities may be urged to communicate the submission thereof to the concerned Pension Paying Branch. Similar facilities may kindly be considered in the case of Postal/Telecom Pensioners drawing their pension through Post Offices.

(Action: CPAO)

4. Simplification for payment of family pension in case of illiterate family pensioners.

Most of the widows who are being paid family pension are illiterate and do not possess proof of their age and as a result, they are deprived of the enhanced pension on attaining the age of 80 years / 90 years.

It is suggested that the procedure to provide the age proof may kindly be considered to be simplified and they may be paid their due amount by producing an Affidavit sworn in before

a Notary / Magistrate in support of their age.

(Action: Department of Pension & Pensioners' Welfare (DoP & PW)

5. Nomination facility for family pensioners drawing Life Time Arrears:

Life Time Arrears that accrue to family pensioners belong to them and should not go automatically to their legal successors or eligible successors for family pension. It may, therefore, be appreciated that the family pensioner should have the discretion to pass on his or her Life-Time Arrears to any person of his/her choice. Government's directive that these should automatically pass on to the eligible member of the family next in line or to the legal successor, not therefore stand to reason.

It may be appreciated that Family Pensioners at times do not get attention or support from the eligible successors for family pension or their legal successors, due to several reasons such as negligence or residing at remote places. If they have the discretion to pass on their Life-Time Arrears to any person of their choice, they will get better attention and can reward the persons who look after them when they are alive.

It is therefore requested that the matter may be reviewed and Family Pensioners permitted to avail of the nomination facility in respect of their life-time arrears.

(Action: Department of Pension & Pensioners' Welfare (DoP & PW) / Department of Expenditure/Department of Financial Services/CGA/CPAO)

6. Review of DCRG-Limit

The existing rate of DCRG is half months emoluments for each completed year of service subject to a maximum of 16.5 months emoluments which is equivalent to 33 years of service. In a recent judgement of 21.01.2011 by Shri A.C. Katoch, Controlling Authority, under the PG Act 1972 and Assistant Labour Commissioner, New Delhi, in respect of case No. CLAIM APPLICATION ALC-1/36/334/2010/ACK between Shri Hand Raj - MCD Teacher vs Municipal Corporation of Delhi, had directed the MCD to pay additional DCRG for 3.5 years as the petitioner had rendered 40 years of service with MCD. In view of judgment it is proposed that the

existing limit of DCRG be increased to actual service rendered by the employee beyond 33 years of service.

(Action: Department of Pension & Pensioners' Welfare (DoP & PW) Department of Expenditure.

7. Medical Insurance coverage to Pensioners

Since Govt. is not in favour of enhancing the FMA of the pensioners, even though the Hon'ble Apex Court has been kind enough to enhance the Medical Allowances to all our Judicial retirees, considering the increased cost of Medical treatment, the Insurance Companies may be urged to cover them under Medical Insurance Scheme.

(Action: Ministry of Health & Family Welfare)

8. a) Grievances Committees at the Additional Director (CGHS) Level at Delhi:

Grievances Committees consisting of representatives of pensioners and serving employees are successfully functioning in cities other than Delhi. However, no such grievances machinery is available at the Additional Directors of various CGHS Zones at Delhi. Consequently, important issues like settlement of reimbursement of medical expenses are out of the purview of any scrutiny at these zones. It is requested that Grievances Committee with representatives of pensioners be constituted at Additional Director level at Delhi without any further delay.

b) A similar Grievance Committee at National Level may also be constituted.

c) Central Government Health Scheme: Issues at Wellness Centers Bangalore

i) General Assessment and Major Problem Areas of the scheme

- * The scheme does not cover a section of association members who served in certain departments of Ministries; like the Coffee Board, Khadi & Village Industries Corporation and Kendriya Vidyalaya Sangathan
- * Delay in Refunds of medical claims by the beneficiaries

- * Some times empanelled hospitals turn down admission of beneficiaries with the ruse that beds are not available

ii) Drug procurement system, availability of medicines and their quality control.

- * Many suppliers are not forthcoming for bulk medicines supplies to the CGHS, as payments are not regular.
- * Certain specific medicines recommended even by the specialists of Govt. hospitals are not supplied by the CGHS
- * Better quality control for CGHS medicine supply

iii) Efficacy of empanelment procedure of private hospitals/diagnostic centres etc., particularly the rates offered by the CGHS are too low for number of procedures.

iv) Effectiveness of Grievance Redressal mechanism particularly on refunds of claims, admissions in hospitals, fleecing in CGHS empanelled hospitals

v) Suggestions

- * To merge the P&T dispensaries with CGHS dispensaries
- * More funds should be made available to the scheme to augment the computerization
- * Timely release of funds based on the requirement for refund to the empanelled hospitals and the beneficiaries.
- * A full fledged Diagnostic Centre at Koramangala CGHS premises, Bangalore

vi) Latest position regarding Insurance Scheme to CGHS beneficiaries

vii) No replies on the representation from the DGHS

d) CGHS Dispensary/Wellness Centre at Jammu. Though it was inaugurated way back on 4th June, 2008; the Wellness Centre is still not made fully functional OPD facilities at this Centre are still lacking putting the stakeholders in lurch.

e) Opening of three more CGHS Dispensaries, one at Mohali, second at Panchkula and one more at Chandigarh.

(Action: Ministry of Health & Family Welfare)

9) Two family pension to widows of re-employed ex servicemen:

As per Govt. of India decision No (21) published below Rule 54 of the CCS (Pension) Rules 1972, dependent parents and widowed/divorced daughters were also included in the definition of family with effect from 1-1-1996. An income criterion for dependency was prescribed. Now, Government of India, Dept. of Pension & P.W vide O.M. 1.11.2011-P&PW (E) dated 30-11-2011 have clarified that "Family pension admissible to a beneficiary in respect of one deceased employee / pensioner is not to be counted as income for the purpose of determination of another family pension". On the death of a military pensioner, his wife will be entitled for family pension under the military pension Rules. If her unmarried son serving under another Ministry also dies, then she will be entitled for 2nd family pension. The family pension being drawn from the military source shall not be counted as income for the determination of eligibility for 2nd family pension. If for two different spells of service rendered by two different persons under two different Ministries, one common family member can be entitled for two family pensions, then why not for two different spells of service rendered by one person under two different ministries, his family is not entitled for two family pensions.

(Action: Ministry of Defence)

10. Refusal to sanction Family pension to dependent daughters

Refusal to sanction family pension to dependent daughters by defence authorities on the plea that the employee during his service/life did not include the name in the details of dependents.

This attitude of the defence authorities is causing undue hardship to widowed/divorced daughters in whose case, event occurred after the retirement of their parents.

In cases where no office records are available, self declaration of dependency and the Legal Heir Certificate issued by Court for the specific purpose of family pension be accepted as a valid document to claim family pension.

(Action: Ministry of Defence)

11. Widen scope of Pension Adalat to include all payment cases & to allow SCOVA members/representative as well as representative of identified associations to actively participate.

Pension Adalats on Railways

Master Circular 63 dt 12.10.95 (reiterated vide No. E(W) 2011/PA-1/4 dated 20.12.2011) para 2.13 provides Pension Adalat at Divisional Level every 3 months interval. But these instructions are not being followed. Number of pensioners/family pensioners and their grievances have considerably increased over the past one and a half decade. In the absence of strict time line and punitive clause, Grievances recorded through Pensioners Portal 'CPENGRAM' are not being timely resolved by the Rly. Admn, quite a number of such grievances are either pending for over two years or have been unilaterally closed without resolving. SCOVA meetings too are, at best, held once a year and the Forum has limited scope. An year is too long a time for the pensioner who has outlived the normal life expectancy. Thus keeping up the spirit of M.C. 63, scope and periodicity of Pension Adalat need to be increased urgently. Also:

a) Make Pension Adalats functional also at the Railway Board Level.

b) Widen scope of Pension Adalats to include all payment-related grievances.

c) Ensure that the compliance of Para 2.13 of the Master Circular 63 on the subject, Pension Adalat at Divisional Level is held every three months.

(Action: Department of Pension & Pensioners' Welfare (DoP&PW) / Ministry of Railways / Department of Financial Services / Department of Telecommunication/Department of Posts/CGA/CPAO)

12. RELHS facilities to family pensioners, other than spouse, and to the kids of divorced and widowed dependent daughters:

Widowed / divorced / unmarried dependent daughters of Rly. employees / pensioners are included in the definition of family members and get family pension on their turn in all the Central Government departments including

Railways. Such family pensioners and their minor kids are provided healthcare facilities under CGHS of Ministry of Health & Family Welfare as well as under ECHS of Ministry of Defence.

But Indian Railways have denied Health care facility as well as Fixed Medical Allowance in lieu of OPD to these Family Pensioners

Para 612 (2) (iii) of Indian Railway Medical Manual 2000 debars widowed/divorced/unmarried dependent daughter-family pensioners from joining 'Retired Railway Employees Liberalized Health Scheme-1997'. This discrimination against women and gender bias need immediate rectification. A suitable amendment be immediately introduced to permit all such family pensioners (i.e., other than the spouse) to join RELHS-97 for their healthcare needs.

i) RELHS facilities to dependent parents: The then Railway Minister, in her budget speech on 25th February 2011 vide para 56, announced extension of medical facilities to both dependent father and mother of railway employees. Executive Order to this effect needs to be issued w/o delay.

ii) On 24th February 2010, during the budget speech, Minister for Railways, vide para 51, announced that Rly. Outpatient Departments (OPD) and diagnostic centers will be set up at Gurgaon & other cities. But there has been no progress on the ground so far. This needs to be implemented without delay.

iii) Separate nominated days for pensioners/family pensioners for specialist consultation in Rly. hospital.

In Railways, specialist consultation is available only in Central Hospitals at Zonal Head Quarters, which covers a jurisdiction of more than a hundred kilometers. In the absence of separate consultation facilities for pensioners/family pensioners, they have to face torture of standing for hours in the common queue and often they miss the opportunity for specialist consultation on the same day of visit. Thus, to save them from this inconvenience, it is desirable that a week day is nominated for them for this purpose.

iv) Inclusion of representatives of identified Associations & SCOVA members in Rly. Hospital Grievance Committees.

Healthcare is a major issue with pensioners. A number of complaints keep dropping in Federation/Association office about poor attention to pensioners in Rly. hospitals and about doctors misbehavior. In the absence of a Grievance Committee with pensioners' representatives therein, these complaints are not properly addressed. Thus, it is desirable that the working of Rly. hospitals is streamlined on the basis of CGHS guidelines and Hospital Grievance Committees are constituted with adequate representation of pensioners through identified associations and SCOVA members.

v) Smart Card Facility for RELHS beneficiaries

vi) RELHS to be open ended scheme

vii) Streamlining of functioning of Railway Hospitals

(Action: Ministry of Railway)

13. Welfare Measures for Railway pensioners:

i) Include pensioners' representatives in various Committees

ii) Provision of office accommodation to Pensioners' Associations

Railway Rules permit allotment of Rly. Lands & Buildings, to welfare organizations (Rly. Board Ir. No 79/W2/18/130/0 dated 8.8.1980 & RTI Cell No 2010/010013050), which the pensioners' organizations in fact are. Rightly, Railway does not consider Rly. Pensioners' Associations as outside bodied (DRM P. S.C. Rly. No SCR-/GNT/494/1/Qrt RPWA dt. 6.7.2011). However, In the absence of specific guidelines from the Railway Board, GMs & DRMs like those on S.C. Rly. are exercising subjective discretion in allotment of office accommodation to pensioners' organizations. Some organizations are being discriminated against, while some are being favoured. As happened in Guntur Division where the allotment first done in favour of RPWA Guntur - an affiliate of Bharat Pensioners Samaj- was cancelled and then allotted to the affiliate of another organization. Railway Board, is therefore, requested to consider the matter sympathetically and issue definite guidelines in this regard. Where spare buildings are not available Rly. Pensioners Associations be permitted to conduct their activities from Rly Institutes, Clubs or Welfare Centres etc.

Alternatively MoP, PG & Pensions, in the light of 5th CPC recommendations, vide their Para 141.24 should, include provision of office rent in grant-in-aid to identified associations.

iii) Dealing with the Pensioners' Associations

The representations made by pensioners have to be dealt on top priority and replies to be sent to the individual affected pensioners and copy to be sent to the organization, who represented the grievances.

The Pensioners' Associations have been given the facility of meeting the Officers of the Railways to ventilate their grievances and the organizations have to be given official replies.

iv) Allow dependents in widow passes:

In widow pass, only the mother of the deceased employee/pensioner is allowed to be included as dependant. It is cruelty to debar a widow to include her own dependent children in the pass. Thus it is desirable to allow dependents in the widow pass at the same scale, as was allowed in the post retirement pass of her late husband.

v) Provision of passes to family pensioners other than the widow:

The facility of widow passes was introduced in Rlys. in lieu of surrender of two sets of privilege ticket order during the service life of the employee. As such it is desirable that after the death of widow, the facility is passed on to the next family pensioner, if any.

(Action: Ministry of Railways)

14. Implementation of the MACP

The Modified Assured Carrier Progression Scheme has been introduced vide Lr. No.P (PC) 487/VI CPC/ACP, dated 18-6-2009 to be implemented with effect from 1-9-2008 to enable the staff to draw increments i.e., after completing 10 years, 20 years & 30 years. These Orders have not been implemented and many people retired after issuing of these Orders are not getting the benefit of fixing in the revised pay band and grade pay. This is specially for those who retired after 2008.

The same scheme has not been extended to the Railway Protection Force staff. The reasons are not known as they also belong to the Railways and treated alike. Immediate Orders may kindly be issued in this issue.

Action: Ministry of Railways

**Changes in booking
Tatkal Tickets in Railways**

(Copy of Commercial Circular No 43 of 2012 issued vide Rly. Board's letter No. 2012/TG-1/20/P/Tatkal dt 29.6.12)

It has been decided that with effect from 10.7.2012 booking of tatkal tickets will start at 10.00 hrs. on the previous day of journey from train-originating station instead of 8.00 hrs. at present.

No authorized agents, including agents of IRCTC and RTSAs/RTAs will be allowed to book Tatkal tickets from 10.00 hrs. to 12.00 hrs. The existing restrictions of not allowing these agents booking of general tickets on the opening day from 8.00 hrs. to 10.00 hrs will also continue.

Wide publicity may be given through all available means for information of general public to avoid inconvenience to them.

Sd/- Dy. Director/TFC. Comml./Rly.Bd.

O B I T U A R Y

Sri N.M.Narayanamurthy (ALM 1199), Retd. Programme Executive, All India Radio Bangalore, expired on 16.7.2012 at the age of 72 ears. He is survived by two sons.

Sri N.Malatesha Rao (LM38), Retd. Dy. Supt. Bangalore stg. Division, expired on 8-9-2012 at the age of 79 years. He is survived by two sons

Sri S.Natarajan (LM31), LSG Supervisor, HRO Q Division, Bangalore, expired on 9-9-2012 at the age of 90 years . He is survived by his three sons and two daughters. He was one of the founder-members of Karnataka P&T Pensioners' Association and served as a member in the Executive Committee in the initial stages.

We convey our heartfelt condolences to the bereaved.

Minutes of the Meeting held by Secretary (Pension AR&PG), GoI, on 28th August, 2012 regarding revision of PPOs for pre-2006 pensioners/family pensioners including pre-1990 pensioners/family pensioners

A meeting was held on 28th August, 2012 at 11.30 AM in the Conference Room, 5th Floor, Sardar Patel Bhavn, New Delhi under the Chairmanship of Shri Sanjay Kothari, Secretary (Pension, AR&PG) with the officials of 15 Departments/Ministries having maximum number of unrevised Pension Payment Orders (PPOs) pertaining to pre-2006 pensioners/family pensioners. The objective of this meeting was to review the progress made by these Ministries/Departments in the revision of PPOs in respect of pre-2006 pensioners.

2. The list of participants is at Annexure-1 (*Not reproduced*)

3. Opening the discussion, Secretary (Pension, AR&PG) said that the areas of concern for this Department were the outstanding cases of pre-2006 pensioners. He felt the cases of pensioners should be dealt with sympathetically emphasizing the fact that all of us would be pensioners in future. He stated Ministries where pendency was quite large and it was not feasible to clear the pending cases with the existing staff, avenues for appointment of consultant may be explored so that the work of revision of pension for pre-2006 pensioners does not suffer.

4. Secretary (Pension, AR & PG) then took up the Ministry-wise figures, starting with Ministry of Home Affairs (MHA), which has the largest number of pending cases. The representative of MHA informed that in pre-1990 cases there are limitations of availability of records and finding out the status whether pensioners are alive and non-receipt of Annexure III. The cases falling under Extraordinary Pension Rules and Liberalized Pension Awards have to be processed manually. Therefore, their clearance may take longer time. Ministry of Home Affairs informed that information contained in Annexure III may not be sufficient in the case of pre-1990 cases. Ministry of Home Affairs also stated that despite publishing an advertisement in the newspapers for getting the missing information with respect to pre-2006 pensioners, they had not received adequate response to the same. It was further informed that information required for

the purpose is not being provided by the pensioners/family pensioner concerned either. Secretary (Pension, AR&PG) advised them to launch a drive to clear the pending cases.

5. Secretary (Pension & AR&PG) suggested that all Departments should make one more effort to elicit response from pensioners. An advertisement may be posted on the website of Department of Pension and PW indicating therein to contact DDOs/HOOs in the Departments, who are willing to respond to the queries of the pensioners in this regard. Department of Personnel & Training, Department of Financial Services, CBDT, CBEC and D/o Pension & PW were agreeable to putting up an advertisement on the web-site of Department of Pension & PW for the pensioners to provide the information specific to them which required for revising the cases. In case other Ministries also desire, they will also be included. **(Action-Ministries desirous of putting up the advertisement)**

6. Some of the salient points emerged during the discussions are as under:

- (i) CPAO informed that they had taken a meeting with the representatives of all Associations of Pensioners and requested them to help pensioners to send their information for revision of their PPOs. CPAO also informed that the Department-wise pendency was already available in the web-site, which may be referred to by the Ministries/Departments while clearing the cases.
- (ii) In cases of family pension, date of birth of the spouse is a mandatory figure. It is informed that the cases where no information is available, instruction about treatment of date of birth as circulated vide Department of Pension & Pensioner Welfare O.M No. 38/37/08-P&PW(A), dated 21/05/2009 and No. 1/19/2001-P&PW(E), dated 03/08/2011 (copies enclosed) may be followed. CPAO had raised some queries in this regard recently. A copy of this Department's ID Note dated 15-5-2-12 in response thereto is also

enclosed for information.

- (iii) A special drive may be undertaken by all Departments to liquidate the pending cases. Efforts should be made to liquidate pre-2006 cases by 31st December, 2012 and pre-1990 cases by 31st March, 2013
(Action-All Ministries/Departments)
- (iv) In respect of pre-2006 pensioners, Ministry of Home Affairs agreed to reduce the pendency to less than 5000 by the end of December, 2012. Ministry of Urban Development agreed to reduce the number to 1000 by this period. Ministry of Information & Broadcasting agreed to bring down the pendency to 50%. Other Ministries agreed that pendency figures will be reduced to less than 500 by the end of December, 2012.
(Action - all Ministries/Departments)
- (v) It was felt that since the pensioners were in direct contact with the Banks, the system of nodal officers in various Banks may be strengthened. In this regard, necessary action may be taken by Department of Financial Services. The banks could provide guidelines to the pensioners to approach the concerned Pay & Accounts Officer/HODs concerned for getting their

PPOs revised, in such cases which are not yet revised. As the Banks were continuously sending Annexure III in duplicate and at times in triplicate also, it was felt that the Ministries in coordination with PAOs and with the help of CPAO may send pensioners' specific information to the Banks for the remaining pending cases so that information received from the Banks can be used more fruitfully. The Department of Pension & PW will also place the link of the nodal officers of various Banks in their website for the benefit of pensioners.
(Action - all Ministries/Departments, CPAO, Department of P&PW, Department of Financial Services)

7. In view of the huge pendency of pre-2006 revision of pension cases, Secretary (Pension, AR & PG) stated that he would be writing to all the Secretaries concerned asking them to review the pendency regularly. He also asked that various Ministries may include this as an agenda item for the Senior Officers' meeting being held regularly in various Ministries, so that the pendency can be reduced to zero.

8. The meeting ended with a vote of thanks to the Chair.

Newly-Enrolled Members

	(Smt/Sri)	Designation & Office in which last worked	Type & No.
1.	R. Ramamurthy	Observer GAIL O/o. AE, LG Sub Dn. Water Resources, Central Water Commission, Bhadrachalam	ALM 2014
2.	C.S. Yenkanchi	Director, Field Publicity Office, Ministry of Infn. Broadcasting, Gulbarga	ALM 2015
3.	R.D. Dixit	LSG. Supervisor, Bangalore City RMS, Bg.	LM 2016
4.	N. Nadarajan	BCR, SA, Bangalore City RMS, Bg.	ALM 2017
5.	A.G. Yelasangi	CTS, Telephone Exchange, BSNL, Jamkhandi	LM 2018
6.	V.S. Karanth	Technical Officer "B" LRDE, DRDO, Ministry of Defence, Bg.	ALM 2019
7.	K. Poornima	SPM, Chitwadgi (Hospet) S.O. Bellary Dt.	LM 2020
8.	V. Purushothama Achar	SPM, Bewoor SO (Koppal), Gadag	LM 2021
9.	B.S. Jyothi	CTS, BSNL, O/o. Pr.G.M.T., Mangalore	LM 2022
10.	N. Ramachandra	Audit Officer O/o. AG (Audit), Karnataka, Bg.	ALM 2023
11.	B.S. Bhujanga Rao	SPM Kalasa, Chikmagalur Dt.	LM 2024
12.	C.V. Gopalakrishna	Asst. Audit Officer, O/o. AG. (Audit), Karnataka, Bg.	ALM 2025

LM: Life Member

ALM: Associate Life Member

Minutes of the meeting held with representatives of CCCGPA, Karnataka and Nominees of Pensioners' Associations at the CGHS Wellness Centre Level Advisory/ Grievance Committees with the Additional Director and CMO I/Cs of WC CGHS on Friday, the 24th August at 2.30 pm at Kendriya Sadan, Bangalore

(Received with AD, CGHS, Bangalore letter No. 20-3/12/ADMN/4144 dated 14.9. 2012 to CCCGPA)

The Pensioners' Association started the meeting by welcoming the new Additional Director of C.G.H.S., Bangalore.

While giving welcome address, Dr. Pramila Chandrasekaran, Additional Director, CGHS, Bangalore, listed the achievements which are beneficiary-friendly in nature, made in CGHS after she took over the charge:

1. Visit by the Parliamentary Committee choosing Bangalore for all India presentation of CGHS. The same was highly appreciated by the Parliamentary Committee and our Ministry.
2. Priority Tokens were issued to all pensioner beneficiaries aged 80+ in all Wellness Centres.
3. Started issuing plastic cards from 17.2.2012 for new pensioners who joined CGHS. Conversion of paper cards to Plastic Cards for existing pensioners has been initiated in Bangalore.
4. Three new lady doctors have been posted in place of three doctors who have retired this year.
5. Drug position has improved due to availability of medicines under Rate Contract.
6. Potable drinking water has been made available in all Wellness Centres.
7. Intercom facility has been provided at Wellness Centres No. 1, 5, 6, 7, 8, 9, & Homeo.
8. Token Display System has been provided in PC, WC.1, 5, 9, Homoeo and Unani.
9. Seating arrangements have been improved for beneficiaries in PC, WC.1, 5, Homoeo and Unani.
10. The Service Tax authorities have exempted payment of Service Tax over and above the rent paid for the W.C.1 at Ganesh Towers, Bangalore for one year.
11. Drug Screening Committee is constituted for rational and scientific evaluation of

clinical trials etc., which is unique in Bangalore.

12. Administration has been streamlined and Dr. N.R. Suresh has been inducted in the office as Officer-on-Special Duty (OSD) for smooth and efficient functioning.
13. The Additional Director along with a team of doctors have visited Vidhana Soudha for meeting Secretary of Medical Education and also met the Directors of autonomous institutions for providing separate counter for CGHS beneficiaries at their hospitals and give credit facility for pensioner beneficiaries. Some of the institutes which have agreed are Sri Jayadeva Institute of Cardiovascular Sciences, Sanjay Gandhi Instt. of Trauma and Orthopedics', Institute of Nephro Urology, Rajiv Gandhi Instt. of Chest Diseases and Indira Gandhi Instt. of Child Health. This path breaking initiative is of great help for the beneficiaries.
14. CGHS WC.5, Vijayanagar has been renovated and upgraded and was inaugurated by the Director, CGHS, New Delhi. She has highly appreciated the WC. She also reiterated that Bangalore CGHS tops the list as the best CGHS in the country. The Additional Director assured that now WC5 is not just 'look good' but also 'feel good' Wellness Centre.
15. Voluntary Help Desk - A unique scheme wherein beneficiaries work as volunteers in Wellness Centre (beneficiary helping beneficiary)
16. Preference tokens are given to patients who are in service and for school going children so as to enable them to reach their work places/schools on time. This was initiated by the WC. 5, Vijayanagar wherein between 7.30 to 8.30 a.m. 10 tokens are given for each doctor.
17. Counselling facility for epilepsy patients of CGHS is started with the association of

Indian Epilepsy Association, Bangalore Chapter on 2nd Wednesday in WC-7, 3rd Wednesday in WC.5 and last Wednesday in WC 2 between 10.30 a.m. to 12.30 p.m.

18. Separate health education wing is started in WC.5, Vijayanagar with health education programme on every third Saturday between 1.30 to 2.30 p.m.
19. Cancer Detection Clinic in WC 6, doing exemplary work in CGHS, Bangalore.
20. MRC Budget Management: The section headed by Dr. Revathi has processed claims up to 15 August, 2012. In that claims worth Rupees 2 crores have been paid. The pending claims are due to certain missing documents or pending clarifications, which would be cleared on receiving the same.

The Pensioners' Association appreciated the above steps initiated by the CGHS and started the meeting with the part-I of their agenda:

1. **Holding of monthly meetings:** The CMO I/C, WC-9, Gangenahalli informed that due to shortage of doctors, monthly meetings are not being held as it would add pressure to the already understaffed WC. The AD replied that WC No. 5, 7, 9, 10 have some number of doctors, similar daily attendance of patients, and they are holding meetings on time, and advised the CMO I/C, WC-9 to do the same.
2. **Presence of Area Welfare Officer:** The AD replied that it is a policy decision of DOPT and not CGHS
3. **Issue of minutes of meetings:** CMO I/C, WC-7 replied that the minutes of the meeting was prepared but could not be issued as one of the members of the Pensioners' Association had not signed the minutes. CMO I/C, CGHS WC-7 was told that since he is the CMO I/C, he can issue the minutes after being vetted by any representative of the Pensioners' Association.
4. **Complaints Box:** Available at all Wellness Centres.
5. **Availability of Complaints/Suggestion Book:** CMO/IC, WC-9 replied that the Complaints Book is available but no

complaints were received. A separate Suggestion Book is also available in the W.C.

6. **Agencies involved in the supportive services for maintenance** of WC: The services of local chemists are satisfactory in all Wellness Centres.
7. **Complaints received directly by the nominees:** Nominee of Pensioners' Association at WC-3 has received complaints of not having sufficient number of doctors to take care of patients. Similarly, beneficiaries at the polyclinic are also made to wait for long time to see the specialists. Additional Director replied that WC 3 has 3 doctors posted. About Polyclinic she would discuss the matter with specialists of Polyclinic & CMO I/C of WCs & also take up the matter with the Ministry.
8. **Cleanliness and general upkeep at the WC:** The CMO I/C, WC-10, DRDO said that the WC and its premises is cleaned by the safaiwala of DRDO as departmental safaiwala has retired. AD replied that no further safaiwalas will be recruited. Generally, there is no complaint about cleanliness from any of the Wellness Centers and AD has also noticed the cleanliness and made a note in her visit to WCs and Polyclinic.
9. **Seating arrangements for the beneficiaries:** Necessary arrangements will be done on receipt of sufficient funds.
10. **Notice Board indicating names of Advisory Committee Members: Maintenance of Notice Board:** The present CMO I/C, WC-9, Gangenahalli assured that the same would be carried out shortly. There was a suggestion that as there are many notices on display, the older valid notices may be kept in a guard file for later reference, and newer notices are pinned on the board.
11. **Other beneficiary-friendly suggestion** There is serious shortage of doctors at WC-9, Gangenahalli The present CMO I/C assured that token delivery would be regularised. AD suggested that it would be beneficial for both the patients and the doctors, if the former reaches the WC for

routine treatment in a planned manner well before closing time so that nobody is inconvenienced. The pharmacy however remains open till 1.30 to 2.00 p.m. The lift at the WC caters to the BESCOM Office above the WC, and does not stop at the 1st & 2nd floors housing the WC. AD assured that the same will be discussed with the landlord.

12. **Benefits/problems connected with computerisation:** Regarding computerisation of Polyclinic, the process has started and it is progressing and the matter will be taken up with the NIC authorities.
13. **There is no "leave reserve" of doctors and pharmacists in CGHS:** If any official/officer goes on leave, government work is hampered and requested AD to take up the matter. AD assured the same.
14. **The continuation of Data Entry Operators** is a decision to be taken by the Ministry and will be looked into and requested Additional Director to represent to the Ministry.
15. **Pendency of MRCs:** The pendency has been processed till 15th August, 2012. AD informed that efforts will be made to make payment through ECS in consultation with Bank of Baroda.

Part II

1. **Provision of Intercom facilities to all WCs.:** It is seen that WC-3 does not have intercom facility. AD agreed to look into the matter.
2. **Opening of HLL lab. at Koramangala:** Estimate given by HLL is nearly 6 months old. HLL claims that due to escalation of costs during the period, fresh estimate will be submitted to the competent authorities.
3. **Shortage of doctors in WCs:** Presently there are 3 doctors in all Wellness Centres. However, the heavier WCs. can take the help of doctors from lighter WCs. There has to be adjustments made among the doctors. AD would pursue posting of doctors on contract basis from the Ministry for the benefit of the beneficiaries.
4. **Opening of additional WCs.:** There is no

proposal from the Ministry for opening of new Wellness Centres. However there is an increased number of patients from Yelahanka and a proposal has been sent for opening of a new WC in that locality. Regarding opening of another Polyclinic, as per norms, there can be only one polyclinic for ten Wellness Centres. As Bangalore, presently, has only ten WCs, there is provision for only one Polyclinic, which already exists.

5. **Extension of CGHS services to KVS pensioners:** The copy of the judgment of Karnataka High Court has been forwarded to the Ministry for further orders. The reply is still awaited. On receipt of the orders, necessary action will be initiated.
6. **Disallowance of indented medicines by CMO I/C:** The doctor may not have known the presence of the medicine in the pharmacy. Moreover, indent is submitted at 1.30 p.m. Hence, the medicine might have reached the WC before the beneficiary's arrival. However, these are rare occurrences, which happen once in a while.
7. **Opening of a branch of Anand Diagnostic Lab. at DRDO Complex:** AD replied as Anand Diagnostic Lab. is a private entity, and pensioners have to take it up with DRDO Authorities.
8. AD further added that the possibility for providing UPS in Polyclinic to Eye specialist will be looked into after consultation with the Polyclinic I/C & the Eye Specialist and fund position for the benefit of the beneficiaries.

AD concluded the meeting by once again requesting the pensioners for routine treatment to plan and reach the WC in time and help the WC to serve them better.

ALL INDIA CONSUMER PRICE INDEX

Month	CPI Base 2001=100	12 Months' Total	Monthly Ave.	% increase over
				115.76
Dec 11	197	2298	191.5	65.3
July 12	212	2414	201.16	73.78

Union Cabinet has taken decision to grant increase in DR by 7% from 1-7-2012. Order awaited.

By. K.B. Krishna Rao

Order

These Writ Petitions challenge the order passed by the Central Administrative Tribunal, Bangalore Bench in O.A. No. 219/05 and other connected Applications.

2. The short question that arises for consideration of this court is that whether the Writ Petitioners who are retired employees of the Union of India are entitled for reimbursement of medical charges.

3. So far as this point is concerned, it is squarely covered by the judgment of the Hon. Apex Court in S.L.P. No. 10659/05 and other connected petitions wherein the Special Leave Petitions filed by the Union of India has been dismissed confirming the orders of Hon. High Court wherein

the High Courts have granted relief to the retired pensioners.

4. In view of the same, we have to allow these petitions and set aside the order of the Central Administrative Tribunal, Bangalore Bench, holding that the Writ Petitioners are entitled for medical reimbursements.

5. Accordingly, these Writ Petitions are allowed.

(WP.No. 18210 of 2005, W.P.No. 18211 of 2005 and W.P. No. 20158 of 2004 all of High Court of Karnataka - Between (1) P.N. Madivala (2) K. Babu Nairy and (3) D.R. Joshi Vs MoH & F.W and PMGs in Karnataka-Date of Judgment: 13.8.2012. The Judgment of Apex court in SLP No. 10659/05 appears on page No. 13 of August 2012 issue of Pensioners' Champion.

Grant of Old Age Allowance to Punjab Govt. Pensioners/family pensioners.

(No. 3/2309-3FPPC/1402 dated 22nd Dec., 2011 of Government of Punjab, Department of Finance (Finance Pension Policy & Co-Ordination Branch)

I am directed to invite a reference to Government letter No. 3/23/09-3FPP/879, dated 17th August, 2009, on the subject cited above and to say that the Governor of Punjab is pleased to decide that the quantum of pension available to the old pensioners/family pensioners, shall be further increased as under:

Age of Pensioner / Family Pensioner	Additional Quantum of Pension / Family Pension
From 65 years to less than 70 years	5 percent of revised basic pension / family pension
From 70 years to less than 75 years	10 percent of revised basic pension / family pension
From 75 years to less than 80 years	15 percent of revised basic pension / family pension
From 80 years to less than 85 years	25 percent of revised basic pension / family pension
From 86 years to less than 90 years	35 percent of revised basic pension / family pension
From 90 years to less than 95 years	45 percent of revised basic pension / family pension
From 95 years to less than 100 years	55 percent of revised basic pension / family pension
From 100 years or more	100 percent of revised basic pension / family pension.

These orders shall come into force with effect from 1st December, 2011. The enhanced rates shall be applicable prospectively and there shall be no element, whatsoever, of retrospectivity in this regard and there shall be no question of payment of arrears or of notional benefits from any previous date. The other terms and conditions regarding grant of pension and other retirement benefits shall remain unchanged. Necessary amendments in Rules shall be made in due course.

* * *

Editor's Note: As usual, Government of Punjab is in the forefront in introducing new schemes favourable to pensioners and family pensioners. The Central Government employees and pensioners are repeatedly urging the Central Government to grant age-related additional pension from 65 years of age.

Donations for the Building Fund

LM/ ALM	Name (Smt./Sri)	Rs.	Progressive Total	LM/ ALM	Name (Smt./Sri)	Rs.	Progressive Total
1286	M.M. Hanji	22,001	23,001	730	Pankajam	2,500	10,000
1271	Jayashankar Rao	8,500	10,000		(in memory of late K.Sadagopan)		
571	Veerabhadraiah	8,000	10,000	737	M.N. Srinivasa Murthy	2,005	13,007
965	D.R. Joshi	7,500	10,000	963	B.S. Srivatsan	2,000	4,000
1225	G.V. Advani	7,500	10,000	1084	B.N. Nagaraja	2,000	9,000
1583	G.V. Bhat	7,500	10,000	1201	R.S.A. Rao	2,000	9,000
988	N.L. Krishna	7,300	10,000	1434	B. Rajashekar	2,000	5,000
834	P. Shivalingappa	7,000	10,271	2017	N. Nadarajan	2,000	
1421	Y.C. Dixit	5,400	10,200	817	H. Thejappa	1,000	3,500
35	N. Bhaskaran	5,000	25,000	922	M.N. Srinivasa Iyengar	1,000	11,000
658	M. Narayana Rao	5,000	10,000	1049	K. Kempaiah	1,000	2,500
689	A. Krishnappa	5,000	10,910	1821	Y.V. Aswathanarayana	1,000	2,000
995	S. Vittal	5,000	10,000	1898	Khader Ali Khan	1,000	-
1397	T.D. Annappanawar	5,000	10,000	1940	N. Kasturi Rangan	1,000	
1702	D. Ajitha Simha	5,000	10,000	504	C.P. Jayashekar	501	1,502
1753	G.A. Brahmadeva	5,000	20,000	1388	G. Gopal	500	
982	B.V. Subba Rao	4,000	10,001	1389	A.N. Aithal	500	
1576	K.F. Nazareth	4,000	10,001	1649	B. Ugrappa	500	
1550	A. Poobalan	3,001	10,005				

Our Building – Pensioners’ Bhavan

We have got the ‘Passage Portion’ leading to the building covered providing facility for parking four cars. Four solar lights have been donated by Sri A.Keshava Bhat (LM 193) and installed in the building. A UPS has been donated by Sri S.Govindarajalu (LM493) for the ground floor of the building. We convey our thanks to both these members.

Arrangements for renting out the first floor for some company to be used as guest house and also for functioning of our office and letting out the two guest rooms in the ground floor for members of Central government Pensioners’ Associations visiting Bangalore are being made.

List showing the names of members whose donation has reached Rs. 10,000 and above (consequent on donation received in September 2012)

LM / ALM	Name (Smt./Sri)	LM / ALM	Name (Smt./Sri)
571	Veerabhadraiah	1225	G.V. Advani
616	K.V. Bhima Rao	1271	Jayashankar Rao
658	M. Narayana Rao	1286	M.M. Hanji
689	A. Krishnappa	1397	T.D. Annappanawar
730	Pankajam	1421	Y.C. Dixit
834	P. Shivalingappa	1550	A. Poobalan
965	D.R. Joshi	1576	K.F. Nazareth
988	N.L. Krishna	1583	G.V. Bhat
995	S. Vittal	1702	D. Ajitha Simha

Subscription of Rs. 100/- received for Pensioners' Champion

LM/ALM	Name (Smt./Sri)	LM/ALM	Name (Smt./Sri)	LM/ALM	Name (Smt./Sri)
46	V. Prahalada Rao	663	M.S. Shivashankar	1044	R.V. Sathyanarayana
113	AC Abdul Karim	730	Pankajam	1049	K. Kempaiah (200)
120	C. Vasudeva Rao (200)	733	S. Santhanam	1064	M.S. Balasubramany
147	M. Mirza Abdulla	737	M.N. Srinivasa Murthy	1066	K.S. Raghunandan
171	E. Krishna Murthy	763	H.S. Keshava Murthy	1078	N. Rajendran
178	K. Parthasarathy (200)	781	V.S. Balasubramanian	1079	C. Srinivasamurthy (200)
223	B.R. Gangadhara	783	B.R.N. Gupta	1084	B.N. Nagaraju
228	S.S. Murthy	784	H.G. Rangaraja Iyengar	1087	A. Thulasidas
251	K. Raghunathan	789	V. Sadashiva Rao	1091	M. Shankar (200)
279	B.K. Krishnamurthy	791	K.T. Chikkaswamy	1104	S. Varadarjan (200)
306	P.B. Sundaram	800	K. Shivaswamy	1128	R. Chandrababu
309	C. Mohana Krishna (200)	802	J. Ethiraj	1130	N.G. Kadam
317	R. Srinivas Iyengar	814	G. Narasimha Holla	1138	L. Gururaja Rao
322	K. Venkoba Rao	818	A.N. Srinivasa Murthy (200)	1146	M.S. Ranganathan
323	K. Soodappa (200)	835	B.V. Venkata Subbaiah (200)	1147	K.B. Kulgod
361	S.R. Naik	836	L.D. Bonnell	1163	M.P. Rama Mohan
363	Devanatchi Durgaiyah	859	D.K. Puranik	1164	K.G. Naik
367	T.S. Narasimhachar (200)	871	H.Thejappa	1165	M.V. Nagendra
406	T. Kannan	898	K.R. Purushothama	1166	B.R. Baliga
408	Dr. A. Achutha Rao	901	R. Karthikeyan	1172	R.S. Kulkarni
436	K. Chidambareshwaran	906	P.S. Kureri Rao	1189	C.S. Krishnamurthy
446	K.S. Swamy	921	James George (200)	1201	R.S.A Rao (200)
464	M.N. Satyanarayana	922	M.R. Srinivasa Iyengar	1207	K. Sunithi
470	M. Narayanan	930	M. Narayana Sharma	1216	Veeranna
498	M.R. Revankar	936	M.R. Subba Rao	1226	Sudha Parasuram
512	Parvathy Parameshwaran	952	Paul Pinto	1279	Jayakumar Anagol
530	R.K. Amembal	956	R. Santhanam (200)	1282	S. Sivashankaran
533	N.S. Ananda Rao	965	D.R. Joshi	1283	A.M. Bharathi
535	T. Sriranga	980	T.N. Jagadeesan	1286	M.M. Hanji
538	V. Ramachandran	982	B.V. Subba Rao	1288	B. Sethuram
549	S.L. Gopalakrishna	995	S. Vittal	1291	V.T. Jayachandran
551	N. Nagarajan	996	S.V. Krishna Murthy	1301	K. Velayudham
595	T.S. Lakshmikanthan	1010	P. Appunni	1326	K. Parimala
619	C. Subba Rao	1020	Y. Sridhara Shetty (200)	1327	K. Girija
629	L. Ramaseshu	1028	J. Ramanujam	1328	H.V. Venkateshamurthy
637	P.R. Tantri	1042	R. Sushelendra	1336	Gracy Kutty Sebastian

Subscription of Rs. 100/- received for Pensioners' Champion

LM/ALM	Name (Smt./Sri)	LM/ALM	Name (Smt./Sri)	LM/ALM	Name (Smt./Sri)
1342	R. Krishna Murthy	1540	G.L. Chandrashekar Rao (200)	1775	S. Deshpande
1352	Shashikala S. Kodgi	1544	Dr. S.S. Salimath	1781	M.N. Shankar
1362	T.G. Haridas	1545	Prakash Kanderpalli	1787	R.P. Leela Nair
1378	N.D. Venkatesh	1558	Shamsunder	1792	B.S. Bhandary
1380	S.K. Ramalinga Gowda	1572	K. Gopalakrishna	1860	P. Subbaramaiah
1384	Nagarathna	1575	R. Nagaraju	1924	N. Chandrapal
1387	K.R. Shankar	1585	P. Muthaiah	1801	R. Prahaladachar
1395	M.D. Mahadev	1593	H.L. Nagaraj	1808	A.V. Chidananda Murthy
1418	J.D.R. Delhi	1595	Nalini Prasad	1810	N.K. Katti (200)
1419	G. Chennakeshavamurthy	1596	T.S. Mathews	1812	G. Sreedhara
1426	B. Mohan	1604	Subba Rao	1814	C. Shanmugham
1431	D.N. Iyengar	1607	V.L. Joshi	1821	Y.V. Aswathanarayana
1438	K.K. Nambiar	1649	B. Ugrappa	1828	Abdur Rasheed
1444	B. Venugopala Setty	1672	A.C. Shekar	1831	T.R.S. Iyengar
1448	T.G. Rajagopalan	1673	D.D. Tilakraj	1834	R. Indira
1464	Vasantha Mani	1681	A. Sahadevan (200)	1842	S. Gnanasekharan
1469	S.B. Method	1690	H. Raghavan (200)	1851	T.V. Seshadri (200)
1477	G. Gurumurthy (200)	1693	V.N. Deshpande	1859	R. Venugopala Rao
1480	Savithamma (200)	1702	D. Ajith Sinha	1860	P. Subbaramaiah
1485	P.R. Balakrishna	1709	M. Murugan (200)	1864	S.K. Basu
1487	M. Thamees Deen	1721	M.V. Prahalada Rao	1865	Harvey Rosario M.A.
1488	M.S. Krishna Murthy (200)	1733	S.C. Bose	1882	K.G. Vasanthakumar
1490	M.R. Suresh Babu	1735	K. Sethumadhavan	1907	K. Gopal Rao
1493	M.L. Sinha	1738	M. Amarnath (200)	1909	G. Megharajan
1513	Chinnappacharya	1739	Girish Chandra	1913	Inder Kumar Sukhija
1522	B. Ragotham Rao	1742	K.C. Sayi Narayana	1915	M.S. Ramamurthy
1528	Hemachandra Babu	1767	B.L. Yadav (200)	1919	P. Aravindakshan
1539	M. Sethumadhavan (200)			1940	N. Kastruri Rangan (500)

With effect from this month, Pensioners' Champion is being posted to only those members who have paid annual subscription for 2012-2013.

Donation to the Association		
LM/ALM	Names	Rs.
35	N. Bhaskaran	1,200
1388	G. Gopal	500
1389	A.N. Aithal	500
1649	B. Ugrappa	500
1487	M. Thamees Deen	300

Donation from Non-Members	
Names	Rs.
Sri Kashi Seshasastris Charitable Trust (Courtesy - Sri Sadananda LM 1233)	10,000
Defence Pensioners' Welfare Association Allahabad (U.P.)	1,100

Change in date of birth/age of family pensioners - Regarding

(No. 1/23/2012-P&PW(E) dated 13th Sept. 2012 of DoP&PW)

In accordance with the instructions issued vide this Department's O.M No.38/37/08-P&PW(A) dated 21.5.2009, 11.8.2009, 25.6.2010& 28.9.2010 and O.M No. 1/19/11-P&PW(E) dated 3.8.2011, additional pension/family pension to old pensioners is allowed on the basis of the date of birth/age recorded in the Pension Payment Order (PPO) or other office records. Only in case the details regarding date of birth/age are not available in the PPO/office records, additional pension/family pension to old pensioners/family pensioners has been allowed on the basis of certain documents i.e., PAN Card, Matriculation Certificate. Passport, CGHS Card, Driving Licence, Voter's ID Card and Aadhaar Number issued by UIDAI.

2. During his service and at the time of retirement, a Government servant is required to give details of his family, including date of birth of its members, in Form 3. Date of birth/age of the members of family mentioned by the Government servant in form 3 was not mandatory to be verified by the Head of Office. It is felt that, in some cases, the date of birth/age of a family pensioner, as recorded in the PPO/office records might be incorrect.

3. Some representations have been received in this Department regarding the hardship being caused to old family pensioners in getting the additional pension on account of incorrect recording of the date of birth/age in the PPO. They have been requesting for allowing the change of date of birth in the PPO on the basis of the documents prescribed in the various O.Ms mentioned in Para I above.

4. The matter has been considered in this Department in consultation with the Ministry of Finance, Department of Expenditure and the following decisions have been made.

i. Since the date of birth of the Government servant is recorded in the PPO on the basis of the service records and the date of superannuation etc. also is determined on the basis of this date of birth, there is no question of allowing change in the date of birth of the retired/deceased pensioner in the PPO.

ii. The request for change of date of birth/age of the family pensioner (parents and spouse) in the PPO may be submitted by the pensioner/family pensioner to the Head of the Department of the organisation where the Government servant had last served along with atleast one of the documents mentioned in Para I above and a declaration on a non-judicial stamp paper regarding the correct date of birth of the family pensioner. The Head of the Department may allow the change in the date of birth of the family pensioner, if he is satisfied that the conditions indicated in this Department's O.M N37/08-P&PW (A) dated 21.5.2009 have been fulfilled and that a bona-fide mistake has been made in recording the date of birth in the PPO.

iii. No other document will be accepted for allowing the change in date of birth/age of the family pensioner in the PPO.

iv. In order to avoid any possibility of recording an incorrect date of birth in the PPO, in future, the Government servant may be required to submit one of the documents indicated in para 1 above as proof of date of birth of spouse or parents along with the details of family in form 3. In the case of children, certificate of birth from the Municipal authorities or from the local Panchayat or from the Head of a recognised school, if the child is studying in such a school or from a Board of Education, may be accepted.

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